

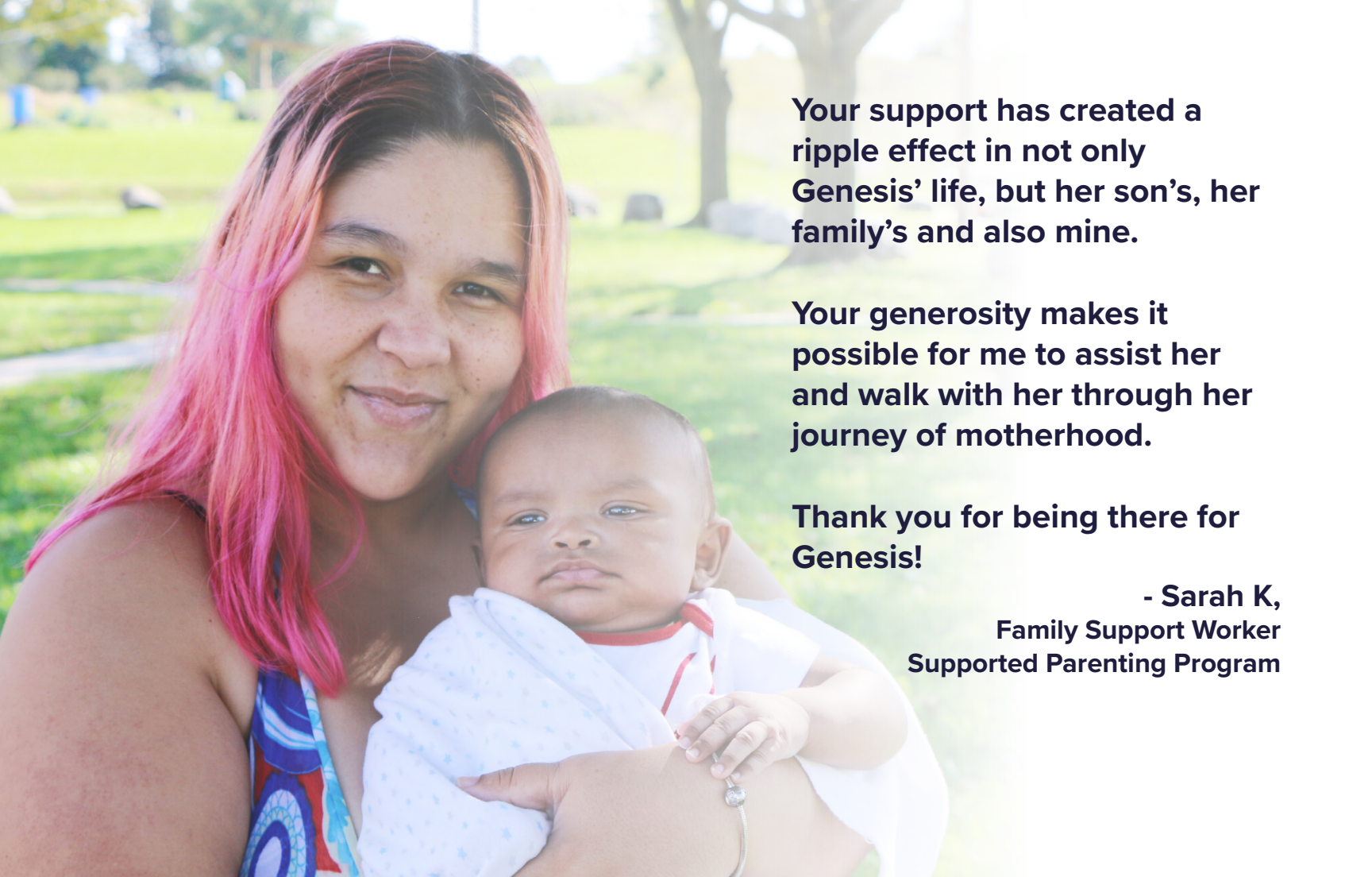


**CATHOLIC  
CHARITIES**

SERVING NEIGHBORS IN NEED

# Walk WITH US

**2018 ANNUAL REPORT**



**Your support has created a ripple effect in not only Genesis' life, but her son's, her family's and also mine.**

**Your generosity makes it possible for me to assist her and walk with her through her journey of motherhood.**

**Thank you for being there for Genesis!**

**- Sarah K,  
Family Support Worker  
Supported Parenting Program**



# CATHOLIC CHARITIES *Walk With Us*



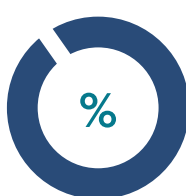
99  
YEARS IN  
OPERATION



10  
SE WISCONSIN  
COUNTIES SERVED



37,551  
PEOPLE POSITIVELY  
IMPACTED



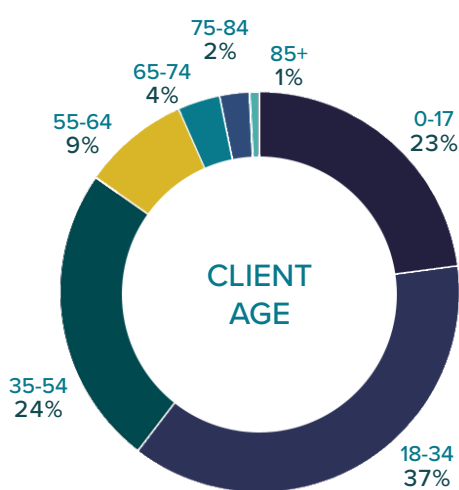
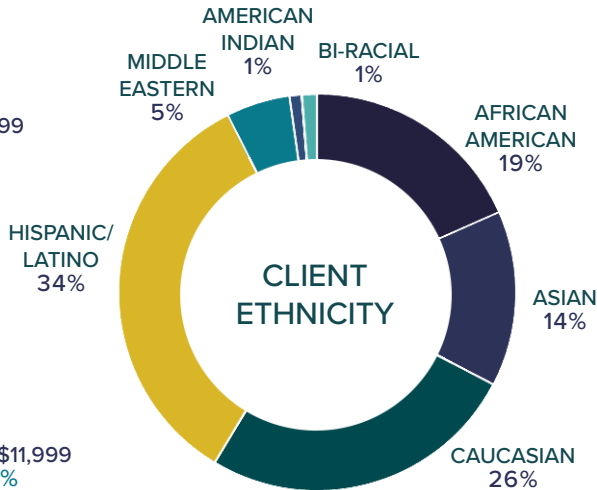
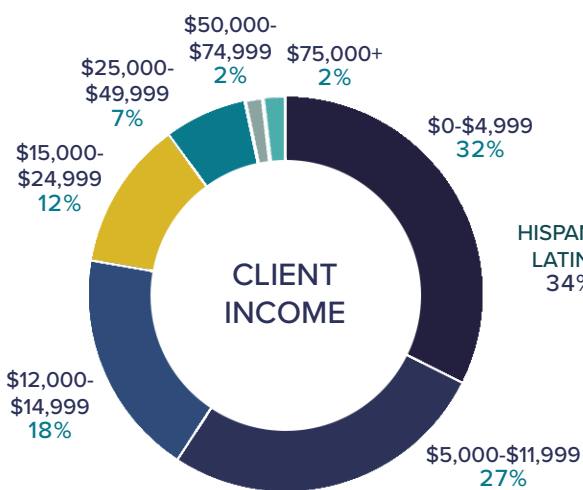
96%  
LIVE AT OR BELOW  
POVERTY LEVEL



270  
VOLUNTEERS  
IN 2018



10,205  
VOLUNTEER  
HOURS



## A LETTER FROM *Our Leaders*

Our Dear Sisters and Brothers,

**It is with great excitement that we present you with the 2018 Annual Report for Catholic Charities of the Archdiocese of Milwaukee.** As you turn these pages, you will step into the lives of individuals helped through your generosity which makes the local programs and services of Catholic Charities possible.

The hope of our mission lies in the lives of the people we walk with each day. Our therapists, case managers, caregivers, attorneys, and staff listen, comfort, advocate, and teach; the progress our clients make to become healthier, more productive, and self-sufficient is a privilege to witness.

**We invite you to walk with us!**

Our recommitment to our mission- prioritizing the needs of people living in poverty, newcomers in our communities, and those who have nowhere else to turn- is symbolized in our new brand mark: a cross formed by a heart and two C's. It is a sign of the trust and hope held by those we serve and our numerous partners and stakeholders.

Your engagement in our mission and confidence in our ability to serve neighbors in need is the catalyst for making our communities and our world a better place to live. You've helped us to:

- remain steadfast in our commitment to serving immigrants and refugees who live in our communities
- expand our Supported Parenting Program in Milwaukee
- introduce the Advancing Family Assets Program of the United Way of Racine County for Hispanic families in Racine
- expand counseling services in Sheboygan by partnering with the Salvation Army
- make a difference in the lives of nearly 40,000 individuals in Southeastern Wisconsin.

On behalf of everyone at Catholic Charities, we thank you for your prayers and ongoing generous financial support.

Sincerely yours in Christ,



*+ Jerome E. Listecky*

**MOST REVEREND JEROME E. LISTECKY**  
Archbishop of Milwaukee  
President, Catholic Charities



*Fr. David H. Reith*

**VERY REVEREND DAVID H. REITH**  
Vicar for Catholic Charities  
Vicar General



## meet Crystal

“I have no one. I feel so alone.” Crystal admitted when she enrolled in our Supported Parenting Program. She was raising a three-year-old completely alone while battling depression, past traumas and substance abuse. It left her unable to manage her son’s behaviors and meet his needs. Our family support worker taught Crystal about her child’s development and healthy parenting skills, such as the importance of a routine. In addition, our staff pointed Crystal to people who can help her manage stress and fight addictions. Today, mom and son have a stronger relationship. “When I find myself in a difficult situation, I know there are tools I can use and people I can rely on for support. I feel so grateful for the help I’ve received from this program, and know my son and I will continue to be successful.”

100%

OF PARTICIPANTS IMPROVED THEIR  
RELATIONSHIP WITH THEIR CHILDREN  
THROUGH BETTER COMMUNICATION.

## SUPPORTED PARENTING

Supported Parenting aids parents with intellectual disabilities in providing a safe, loving environment for their children to grow and thrive. Because of Catholic Charities, these children are able to remain with their parents and avoid out of home placement.

# REFUGEE + IMMIGRATION SERVICES

RIS licensed attorneys and trained staff offer Southeastern Wisconsin's most comprehensive, experienced, and holistic non-profit immigration services. We annually serve over 3,800 refugees, domestic violence victims, asylees and children by helping them both to obtain status and to navigate their new lives in the US. Visit [www.RISccmke.org](http://www.RISccmke.org) for more information.

## *meet Baosa*

Baosa and her family arrived in Milwaukee on June 26, 2018 from the Democratic Republic of the Congo. Due to ongoing conflicts there and the dictators who ruled while she was growing up, Baosa did not receive a quality education. In fact, when she arrived here, she did not know how to read and write her name or count. "I thank God I received great support from my case manager and teachers" at the Catholic Charities Refugee Services program. Baosa worked with us to learn those essentials. We also helped her family apply for refugee benefits, register their children for school, enroll in ESL classes and learn about American culture - even how to ride the bus. Baosa continues to study and share what she learns with other refugee women. She wants them to realize they can pursue their dreams. "I am hopeful for the future."

**3,997** NUMBER OF CASES MAINTAINED BY  
OUR ATTORNEYS.





## meet Irma

Motivated by her love for her children, Irma reached out to Catholic Charities to help her through a difficult time. Working with United Way of Racine County, our bilingual case managers are piloting their Advancing Family Assets Program for Hispanic families in Racine. Irma was a great candidate for the program because of her drive to achieve her goals. Irma spoke little English, had no job and relied on her husband to provide for the family. Now, faced with divorce, she needed to learn how to manage family, finances, and health concerns. The case manager assisted Irma to develop a plan, find health care, enroll in ESL classes, and learn basic finances to open her own savings and checking accounts. Irma is proud of her success and is working towards earning her GED and gaining new skills so she can continue to take good care of herself and her children.

80%

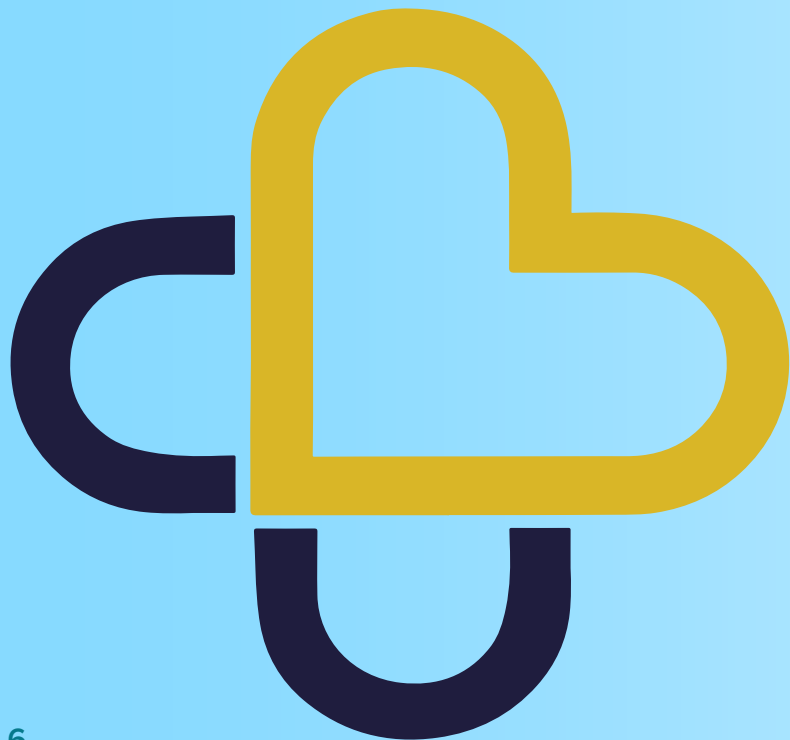
OF CLIENTS WHO PARTICIPATED IN LONG-TERM CASE MANAGEMENT DEMONSTRATE PROGRESS AND/OR MEET ESTABLISHED GOALS.

# OUTREACH & CASE MANAGEMENT

For people living in poverty and struggling to meet daily needs, our Outreach and Case Management service helps individuals create a plan, find help and take steps to meet immediate needs, and overcome barriers to long-term self-sufficiency.

# THE STORY OF OUR BRAND EVOLUTION

We believe in the dignity of every person, that each one of us has worth and is deserving of care and respect. We believe in a preferential option for the poor, in creating space and services for those most often voiceless and unseen. We believe in solidarity, that we are one human family with the responsibility to work for the common good.



## *Walk with us*

With the words “Serving Neighbors in Need” as a driving mantra, we are entering into a new era of why and how we serve the poor, underscoring the concept of *caritas*, where love means caring for our neighbor without discrimination of faith, means, status, nationality or origin.

Both our universality of purpose and our Gospel call to serve “the least of our brothers and sisters” **invite and welcome all** who share our mission to serve those most in need. Our values are universal, unifying, and human.

*99  
years*

OF IMPACTING PEOPLE IN SOUTHEAST  
WISCONSIN THROUGH HIGH-QUALITY,  
PROFESSIONAL SOCIAL SERVICES  
PROVIDED WITH DIGNITY + RESPECT.





## meet Valerie

When Valerie became pregnant for the first time in 2015, she enrolled in our Pregnancy & Parenting Support program. Being a high-risk pregnancy, she knew she needed guidance to deliver a healthy baby. She invited family members to take part in our home visits, and together we formed a “team” to support her and her child. A determined woman, Valerie went on to complete a culinary arts program and find a job. In 2018, she reconnected with us for her second high-risk pregnancy. Thanks to the support of her family and Pregnancy Support Coordinator, Valerie gave birth to a healthy baby girl on her due date! “This program has helped me deal with motherhood and having a mental illness. They make sure you have a support system behind you. I greatly recommend them to others in need of help.”

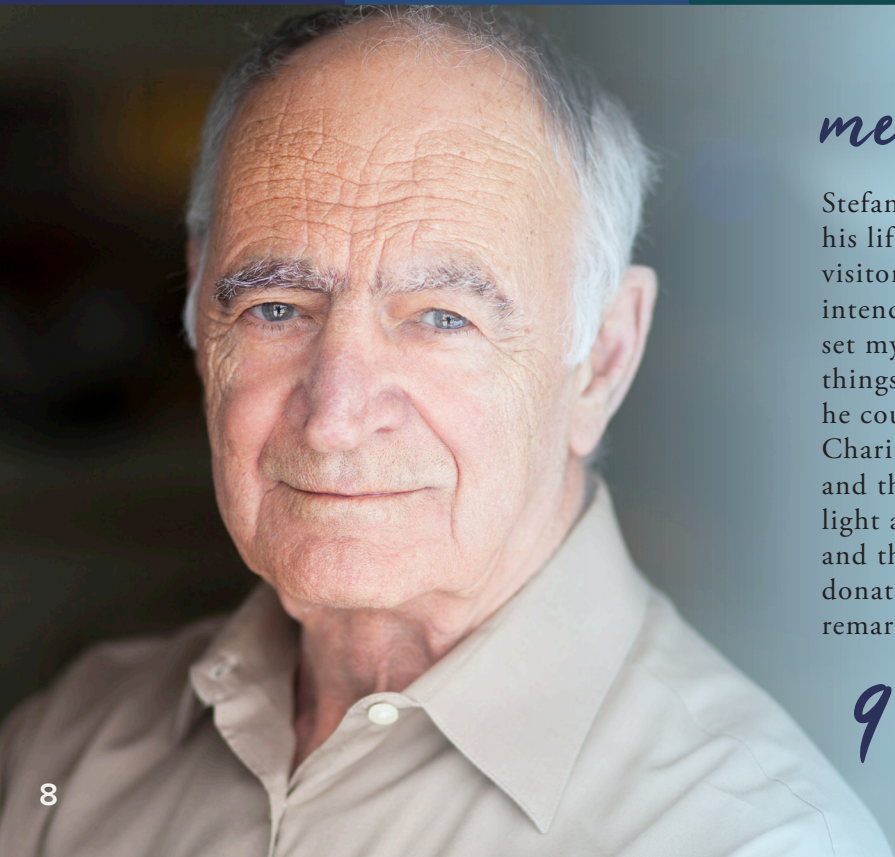
**100%** OF CLIENTS FELT THE PROGRAM  
INCREASED THEIR KNOWLEDGE AND SKILLS  
FOR EFFECTIVE AND SAFE PARENTING.

# PREGNANCY + PARENTING SUPPORT

Our goal is to increase healthy birth outcomes among at-risk, low-income families. Pregnancy and Parenting Support staff provide prenatal care coordination and in-home education to improve parenting skills, nurturing skills, and parent-child interactions, and connect families to community resources.

# IN-HOME + HOARDING SUPPORT

Helping older adults and adults with disabilities live with greater dignity in their own homes, In-Home Support Services provides light housekeeping and companionship. Identifying individuals with hoarding disorder, we have developed a hoarding intervention and treatment program to help individuals regain control of their environment and life.



## *meet Stefan*

Stefan is a happy-go-lucky man who's been married to the love of his life for 52 years. Yet, over time, the couple stopped wanting visitors because Stefan had filled the home with items he intended to use to make repairs. "I can fix almost anything I set my mind to, but when you accumulate so much stuff to fix things here and there, you get buried." When Stefan realized he could not make a dent in the clutter, he contacted Catholic Charities' Hoarding Intervention program. Since our home coach and therapist started working with Stefan, he happily reports a light at the end of the tunnel. "We started in the living room, and things have improved significantly." Stefan has generously donated many useful items to help others and is feeling remarkably better.

**97%**

OF ALL CLIENTS MET THEIR SAFETY GOALS.



## meet Linda

Linda carries a heavy load inside but also a ton of potential and dreams. She has struggled to tame an eating disorder for more than 20 years in addition to managing her bipolar symptoms. Complicating those challenges is the fact that Linda lives alone, so Catholic Charities has woven for her a support network, providing her with therapy for her behavioral health needs. In cooperation with her counselor, Linda has lifted her self-image and maintains hope that she can live a healthy life. Our therapist describes her as creative, intelligent and passionate, and a woman who has renewed purpose in life. Linda has pushed through pain to improve her life, and with us as a partner, she knows she does not have to go it alone.

**94%** OF INDIVIDUALS WERE ABLE TO CREATE A PLAN TO MANAGE THEIR STRESS.

## BEHAVIORAL HEALTH

Serving the mental health needs of the poor and underserved, our team of therapists help individuals, couples, and families overcome emotional distress and trauma. In addition, our bilingual therapists specialize in serving the needs of the Spanish-speaking community. We are a State-certified outpatient clinic for Behavioral Health Services.



# ADOPTION

Our caring and compassionate staff work with both the birth parents and adoptive family to assure a successful future for the baby. Catholic Charities is licensed by the State of Wisconsin as a Child Placing Agency for domestic infant adoptions, step-parent adoptions, relative adoptions, and independent adoptions.

## *meet John + Erica*

Erica and John wanted desperately to start a family. “I left the fertility doctor in tears and feeling hopeless,” Erica shared. So in 2017, the couple came to Catholic Charities to explore adoption, and they learned about a baby girl due in a few months. Erica and John met the young couple and were overjoyed when the birth mother said she wanted them to be her daughter’s parents. They assured her, and the baby’s father, that they were honored and would include them in their daughter’s life. Two months later, Erica and John brought Hailey home from the hospital. The couple remains grateful for how our social workers walked everyone through the legal and emotional journey. Despite their earlier fertility heartaches, Erica and John would not change the path they took. “It led us to being Mom and Dad to our beautiful daughter, and we could not possibly love her more!”

**100%** OF INFANTS HAD POSITIVE OUTCOMES  
FROM MEDICAL EVALUATIONS AND  
POSITIVE POST PLACEMENT REPORTS.





## *meet Christopher*

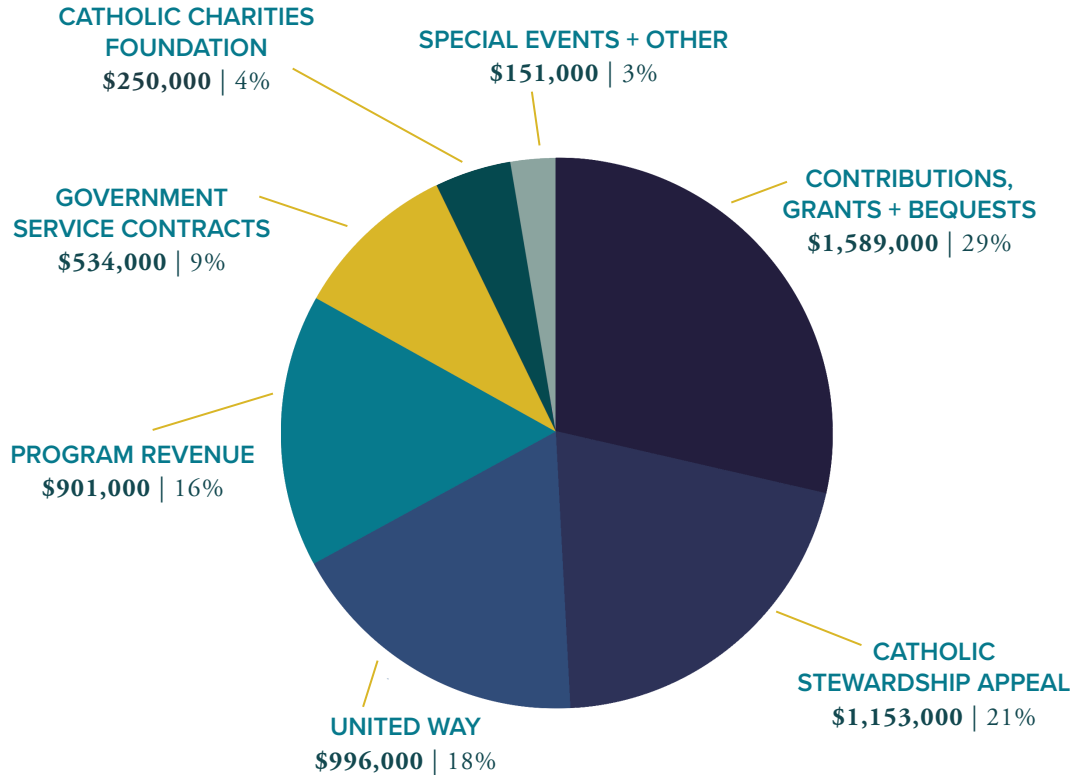
Christopher always looks forward to playing games with friends at our Adult Day Center, but that was not the case at first. In 2014, after he was diagnosed with dementia, his family thought he would benefit from activity and socializing rather than sitting at home. He began to visit our ADC but kept his distance from the game tables. Over time, our staff members noticed him watching intently, so they gently guided him into participating. Ever since, Christopher has become a leader in coaxing others to push aside their uneasiness and step into these new activities. He is the perfect example of how our program enables otherwise isolated individuals to find new joy and companionship, while their families can rest knowing their loved one is cared for, safe and engaged in stimulating activities.

**88%** OF CLIENTS AVOIDED NEEDING LONG-TERM PLACEMENT OR HOSPITAL STAYS LAST YEAR.

## ADULT DAY SERVICES

Adult Day Services provides adults with special needs a healthy daytime environment and the opportunity to go home to family each evening. Members benefit from professional nursing care, socialization and physical activities, and bathing services. Medical conditions may include: stroke, arthritis, Parkinson's disease, Alzheimer's disease or other forms of dementia, and developmental disabilities.

# CATHOLIC CHARITIES *Agency Revenue*



## *Support + Revenue*

### GENERAL SUPPORT

Contributions, Grants + Bequests	\$1,589,000
United Way	\$996,000
Catholic Charities Foundation	\$250,000
Contributed Goods + Services	\$73,000
Special Events	\$49,000

### DIOCESAN SUPPORT

Catholic Stewardship Appeal	\$1,153,000
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**TOTAL SUPPORT:** **\$4,110,000**

### REVENUE

Government Service Contracts	\$534,000
Third Party Reimbursements	\$901,000
Rental + Other Revenue	\$29,000

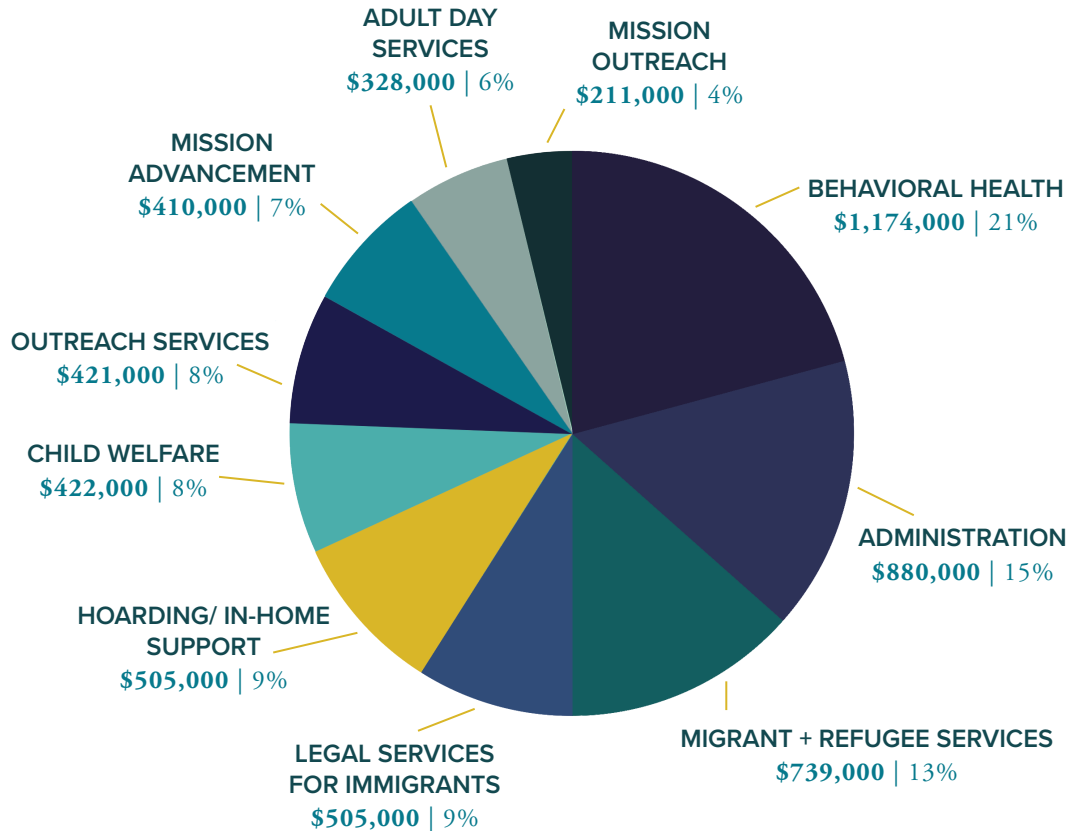
**TOTAL REVENUE:** **\$1,464,000**

**TOTAL SUPPORT + REVENUE:** **\$5,574,000**

\*Unaudited Financial Results



# CATHOLIC CHARITIES *Agency Expenses*



## *Expenses*

### PROGRAM SERVICES

Behavioral Health	\$1,174,000
Migrant + Refugee Services	\$739,000
Legal Services for Immigrants	\$505,000
Hoarding/ In-Home Support	\$505,000
Child Welfare	\$422,000
Outreach Services	\$421,000
Adult Day Services	\$328,000
Mission Outreach	\$211,000

**TOTAL PROGRAM SERVICES: \$4,305,000**

### SUPPORT SERVICES

Administration	\$880,000
Mission Advancement	\$410,000

**TOTAL SUPPORT SERVICES: \$1,290,000**

**TOTAL EXPENSES: \$5,595,000**

# CATHOLIC CHARITIES *Agency Leadership*

Very Reverend David H. Reith  
Vicar for Catholic Charities  
dreith@ccmke.org

Ricardo Cisneros  
Chief Operating Officer  
rcisneros@ccmke.org

Jackie Rekowski  
Director of Mission Advancement  
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Executive Assistant  
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Carla Alejo  
Director of In-Home Support Services  
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Director of Child Welfare Services  
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Director of Supported Parenting  
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Robert Kaisler  
Director of Quality Services  
rkaisler@ccmke.org

Nate Braun  
Human Resources Manager  
nbraun@ccmke.org

Jessica Brandt  
Volunteer Coordinator  
jbrandt@ccmke.org



## 2019 BOARD OF TRUSTEES

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First Vice President  
Board Chair

Michael Bloedorn  
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Vice Chair

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Pamela K. Owens

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José F. Vásquez

Jerry R. Voors

Rev. Matthew Widder

Rev. Michael Wolfe

*Walk*  
WITH US



CATHOLIC  
CHARITIES  
SERVING NEIGHBORS IN NEED

*Thank you!*

For questions regarding Catholic Charities  
2018 Annual Report, please call 414-769-3536.

Donations may be mailed to:  
Catholic Charities  
P.O. Box 070912  
Milwaukee, WI 53207-0912

DONATE ONLINE: [CCMKE.ORG](https://ccmke.org)



Earning a 4-star rating once  
again from Charity Navigator,  
Catholic Charities of the  
Archdiocese of Milwaukee is  
recognized for efficient use of  
resources, financial well-being,  
and a commitment to  
accountability and transparency.



## Our Mission

Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.

## Our Vision

Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate, and effective human services.



CCMKE.ORG

## Offices + Service Sites

ADULT DAY CENTER  
1919 N. 60th St.  
Milwaukee, WI 53208  
414-771-6063

MILWAUKEE AREA OFFICE  
2021 N. 60th St.  
Milwaukee, WI 53208  
414-771-2881

CENTRAL ADMINISTRATIVE  
OFFICE  
3501 S. Lake Dr.  
P.O. Box 070912  
Milwaukee, WI 53207  
414-769-3400

RACINE AREA OFFICE  
800 Wisconsin Ave.  
Racine, WI 53403  
262-637-8888

FOND DU LAC AREA OFFICE  
191 S. Main St.  
Fond du Lac, WI 54935  
920-923-2550

REFUGEE + IMMIGRATION  
SERVICES  
731 W. Washington St.  
Milwaukee, WI 53204  
414-643-8570

FONTANA AREA OFFICE  
St. Benedict Parish  
137 Dewey Ave.  
Fontana, WI 53125  
262-637-8888

SHEBOYGAN AREA OFFICE  
503 Wisconsin Ave., Ste. 2  
Sheboygan, WI 53081  
920-458-5726

KENOSHA AREA OFFICE  
St. Mark Parish  
7117 14th Ave.  
Kenosha, WI 53143  
262-637-8888

WAUKESHA AREA OFFICE  
717 N. East Ave.  
Waukesha, WI 53186  
262-547-2463

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