

1920



CATHOLIC  
CHARITIES  
100 YEARS OF SERVICE

2020



**2019 ANNUAL REPORT**



“

Having had Arlo in our home for just over 4 months now, we are so thankful for our post placement services and how Catholic Charities has been with us every step of the way to ensure that we are connected with great people and great resources within our community. He is growing up loved and supported by so many!

”

Travis + Ashlee, Adoptive parents,  
continued on page 10

INSPIRE *hope*  
*join* OUR MISSION

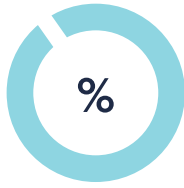




# CATHOLIC CHARITIES *Inspire Hope, Join our Mission.*



**42,416**  
PEOPLE POSITIVELY  
IMPACTED IN 2019



**96%**  
LIVE AT OR BELOW  
POVERTY LEVEL



**265**  
VOLUNTEERS  
IN 2019



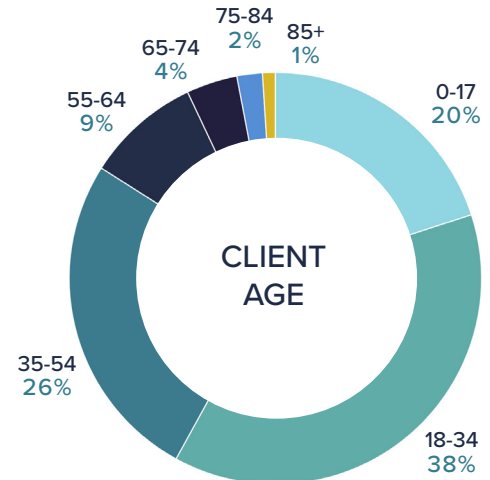
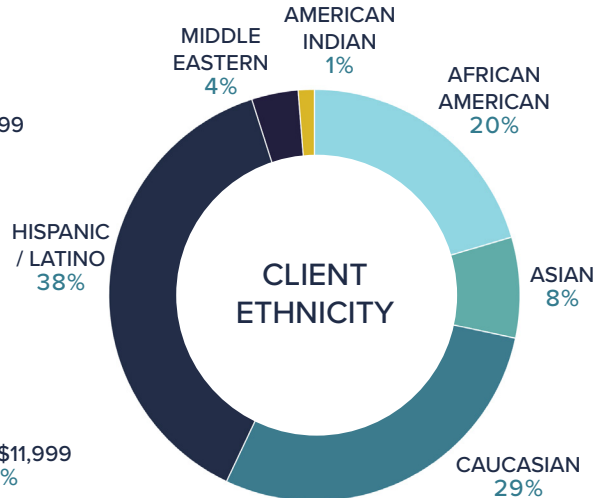
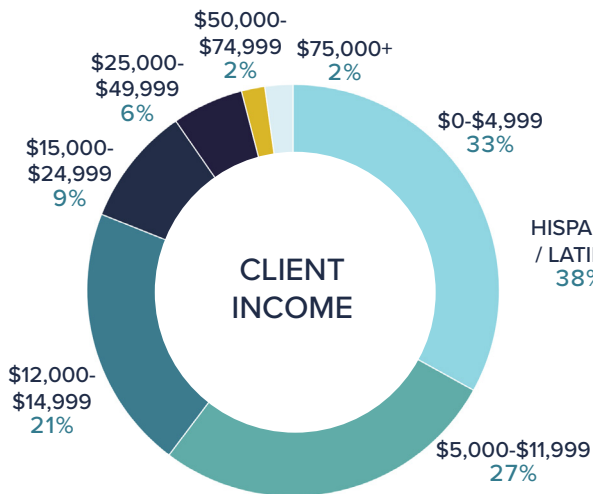
**11,239**  
VOLUNTEER  
HOURS



**10**  
SE WISCONSIN  
COUNTIES SERVED



**100**  
YEARS IN  
OPERATION  
1920 - 2020



## A LETTER FROM *Our Leaders*

Our Dear Sisters and Brothers,

**It is with great enthusiasm that we present you with the 2019 Annual Report for Catholic Charities of the Archdiocese of Milwaukee.** As you page through, you will read the real-life stories of individuals who have benefitted from our local Catholic Charities programs and services. The work we do would not be possible without your ongoing partnership and dedication to our mission.

2020 is a special year for us! It marks our 100 Years of Service. The agency was established on June 20th, 1920, as the Catholic Social Welfare Board, and from 1965-1996, was known as Catholic Social Services. The heart of Catholic Charities' mission has always been centered around those who need help the most. As we reflect upon the past 100 years, we are not only inspired, but strengthened by the solid foundation that our agency is built upon; **inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice, and to call upon others to do the same.** These have been the pillars of our agency from the beginning and have allowed us to ebb and grow throughout the decades to meet the needs of those affected by poverty throughout southeast Wisconsin.

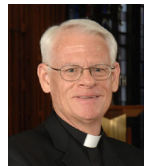
Throughout this annual report, you can learn more about the people we are serving and the real impact our services have in our communities. Whether you are a first-time donor, someone who has been with us for years, or somewhere in between, we thank you for your contributions that allow us to do the work we do. Without you, none of this would be possible.

Sincerely yours in Christ,



*+ Jerome E. Listcki*

**MOST REVEREND JEROME E. LISTECKI**  
Archbishop of Milwaukee  
President, Catholic Charities



*Fr. David H. Reith*

**VERY REVEREND DAVID H. REITH**  
Vicar for Catholic Charities  
Vicar General



# ADULT DAY SERVICES

Adult Day Services provides seniors and adults with special needs a healthy daytime environment and the opportunity to go home to family each evening. Members benefit from an experienced CNA team, meals, socialization and physical activities, and bathing services. Medical conditions may include: stroke, arthritis, Parkinson's disease, Alzheimer's disease or other forms of dementia, and developmental disabilities.

## *meet Mary*

Mary, a former WWII RN, has been attending the Adult Day Center since early 2017. She is a naturally caring person and is often seen as being in “nurse mode” with the other members. Her primary caregiver, her daughter, began bringing Mary to Catholic Charities because her full-time job did not allow her the time to provide the daily care Mary needed to stay at home. At Catholic Charities, Mary is able to receive bathing services and daily medication administration. Mary loves interacting and engaging with staff and the other members. Our staff feels truly privileged to have Mary share her wisdom and spend her days with us at the Adult Day Center. “We are grateful for the care my mother receives at the center,” shares her daughter.

**100%** OF OUR MEMBERS AND THEIR FAMILIES FEEL CONNECTED  
AND SAFE IN THEIR ENVIRONMENT.

# SUPPORTED PARENTING

Supported Parenting aids parents with intellectual disabilities in providing a safe, loving environment for their children to grow and thrive. With Catholic Charities' support, these children are able to remain with their parents and avoid out of home placement.

## *meet Gabriela*

Gabriela gave birth to her daughter, Zoe, in 2019 and was referred to our Supported Parenting Program by the hospital. She has her father and aunt who provide support, and Gabriela was determined to learn as much as she could to be a good mother to her daughter. Our Catholic Charities' Family Support Worker started out doing activities with Gabriela and Zoe, such as floor time and tummy time, and creating a routine to help with Zoe's sleep schedule and feedings. Gabriela keeps track of all the information that was shared about Zoe's development. Zoe is now six months and is thriving, reaching new milestones. Gabriela's aunt came to visit again for the holidays and continues to be a wonderful natural support for Gabriela and Zoe. "My aunt and Family Support Worker have made me a more confident parent. I feel so great as a parent now."







## OUTREACH & CASE MANAGEMENT

Our Outreach and Case Management program provides holistic solutions, through coordination of services and advocacy, to help individuals and families who are facing crisis, and are affected by poverty meet immediate needs and take steps to prevent further decline and ultimately improve their quality of life. Bilingual Case Managers are able to serve Spanish-speaking members of our communities.

### *meet Josephina*

Josephina's husband died several years ago in a traffic accident leaving her to raise their five children on her own. When she was in need of support and resources, she turned to Catholic Charities. Our bilingual Case Manager has been working with her over the past year to connect her with resources for clothing, food, help with translating at medical appointments, as well as meeting with school and other community agencies. Josephina often felt overwhelmed about her husband's death and raising her family on her own, but she knew that our Case Manager was there to help her and provide support. Josephina and her family are now living with more stability and are hopeful for the future!

**99%** OF CLIENTS FELT THEY WERE LISTENED TO AND SUPPORTED  
DURING THEIR FIRST PHONE CALL WITH A CASE MANAGER.

# REFUGEE + IMMIGRATION SERVICES

RIS licensed attorneys and trained staff offer southeastern Wisconsin's most comprehensive, experienced, and holistic non-profit immigration services. We annually serve over 4,000 refugees, domestic violence victims, asylees and children by helping them to obtain status and to navigate their new lives in the US. For more information, visit [www.RISccmke.org](http://www.RISccmke.org).

## *meet Raoul*

Raoul came to the United States with his wife and three children as refugees. Like many persecuted people, Raoul suffered from post-traumatic stress and found it extremely hard to keep a job. They connected with Catholic Charities' Refugee and Immigration Services, where they created a plan of action. Raoul began by improving his English language and literacy skills. Working toward citizenship was another important goal to ease stress. We found a volunteer tutor to personalize his studying needs. Raoul and his tutor worked long and hard to prepare for the citizenship exam, while one of our pro bono immigration attorneys helped to complete his immigration forms. Our attorney accompanied Raoul to his final portion of the test, and he passed! At the end of 2019, Raoul attended the Citizenship Ceremony with his family there to cheer him on.







## PREGNANCY + PARENTING SUPPORT

**Our goal is to increase healthy birth outcomes among at-risk, low-income families. Pregnancy and Parenting Support staff provide prenatal care coordination and in-home education to improve parenting skills, nurturing skills, and parent-child interactions, and connect families to community resources.**

### *meet Kendra*

Kendra enrolled in the Pregnancy Support program in 2018 and was experiencing significant emotional health challenges. She was 7 months pregnant, living with her parents and in an unhealthy relationship with her boyfriend. When Kendra began working with our Pregnancy Support Coordinator, they met regularly and checked in on how Kendra could focus on her tangible goals she set. “I feel so supported by my Pregnancy Support Worker. She helped me show up weekly with a new and improved mindset,” Kendra said. She gave birth to a healthy baby girl and felt confident in her ability to breastfeed and understanding the importance of safe sleeping. Kendra now has a new job that she loves, and continues to check in with our Pregnancy Support Coordinator due to the great relationship they fostered.

100%

OF CLIENTS FELT THE PROGRAM INCREASED THEIR  
KNOWLEDGE AND SKILLS FOR EFFECTIVE AND SAFE PARENTING.

# HOARDING + IN-HOME SUPPORT

**For people suffering from hoarding disorder, we have designed an intervention and treatment program to help individuals and families regain control of their environment and life, and prevent homelessness. Helping seniors live with greater dignity in their own homes, In-Home Support Services provides companionship and light housekeeping.**

## *meet Dorothy*

Dorothy was on the verge of being evicted and homeless because of excessive clutter in her apartment. In July, she received a non-renewal notice from her landlord and reached out to Catholic Charities. After a string of bad luck and health issues, she developed a hoarding disorder, which created tension between her and her landlord after multiple failed inspections. Dorothy was not one to typically ask for help, but when she was facing homelessness and had nowhere else to turn, she turned to Catholic Charities. The hoarding intervention team moved quickly and set up a plan. Our Home Coach helped Dorothy de-clutter her apartment; our Behavioral Health Therapist helped her reflect on her hoarding and learn a new maintenance and organizational routine; and our Case Manager convinced Dorothy's landlord to give her a short grace period on her lease. Within a couple months, Dorothy's apartment was back up to code and she passed her inspection. She was rewarded for her hard work with a new year-long lease!







# BEHAVIORAL HEALTH

People affected by poverty are more likely to experience trauma and high levels of emotional distress that go untreated. For individuals, couples, and families impacted by poverty, Catholic Charities provides access to high quality, culturally sensitive, behavioral health therapy. Bilingual therapists in our area offices serve Spanish-speaking members of our communities. We are a State-certified outpatient clinic for Behavioral Health Services.

## *meet Daivon*

Daivon was lost after spending time in the hospital, diagnosed with generalized anxiety disorder and major depressive disorder. His symptoms were severe and recurrent which made it hard for him to hold a full-time job and made him feel even more depressed. He began drinking more and smoking to cope. Daivon wanted to make a change so he reached out to Catholic Charities. He met with a therapist weekly and learned positive coping skills to manage his anxiety. He reduced his drinking, stopped smoking, and found a job that he enjoys. We have seen a significant difference in Daivon's life since he walked through our doors; so much so that his depressive disorder is in remission!

95%

OF INDIVIDUALS ARE BETTER ABLE TO MANAGE THEIR STRESS.



# ADOPTION

**Our caring and compassionate staff work with both the birth parents and adoptive family to ensure a successful future for the baby. Catholic Charities is licensed by the State of Wisconsin as a Child Placing Agency for domestic infant adoptions, step-parent adoptions, relative adoptions, and independent adoptions.**

## *meet Baby Arlo's Family*

Travis and Ashlee waited a little over four years for the opportunity to become parents. In 2019, they embraced a proactive outreach and made their family story more public, which ultimately led to their connection to their son's birth mother. "We began to put her needs first and focus on supporting her," Travis shared. Throughout the process, a Catholic Charities' adoption social worker provided education and support. When their son's birthmother went into labor, our Director of Child Welfare services accompanied them at the hospital. Our Adoption Social Worker continues to meet with Travis, Ashlee, and baby Arlo for monthly check-ups. When reflecting on their adoption journey with Catholic Charities, Ashlee shared, "Our specific experiences have taught us to look past the struggles of others and just focus on the person; to love them the way the Lord would."



© Audre Rae Photography



# TOGETHER, WE MAKE A DIFFERENCE

To our Donors and Partners,

Over the past 5 years, I spent time working as the Case Manager for both the In-Home Support and Hoarding Intervention and Treatment programs at Catholic Charities. Respectively, these programs provide services to seniors and adults with disabilities, and individuals suffering from hoarding disorder. Although it is often difficult to witness people who are living with challenging circumstances, I feel comforted knowing that I have played my part in making their lives a little easier. While each case is different, I have quickly noticed one recurring theme among our clients: gratefulness.

In turn, I would like to personally express my gratefulness for your generous offerings. Without our programs, our clients would likely be going without help and their circumstances would not improve. Without your offerings, our programs may not exist. I am gratified to be part of an organization that strengthens our community, and I thank you for being an integral part of our organization, as well.

With warmth and gratitude,

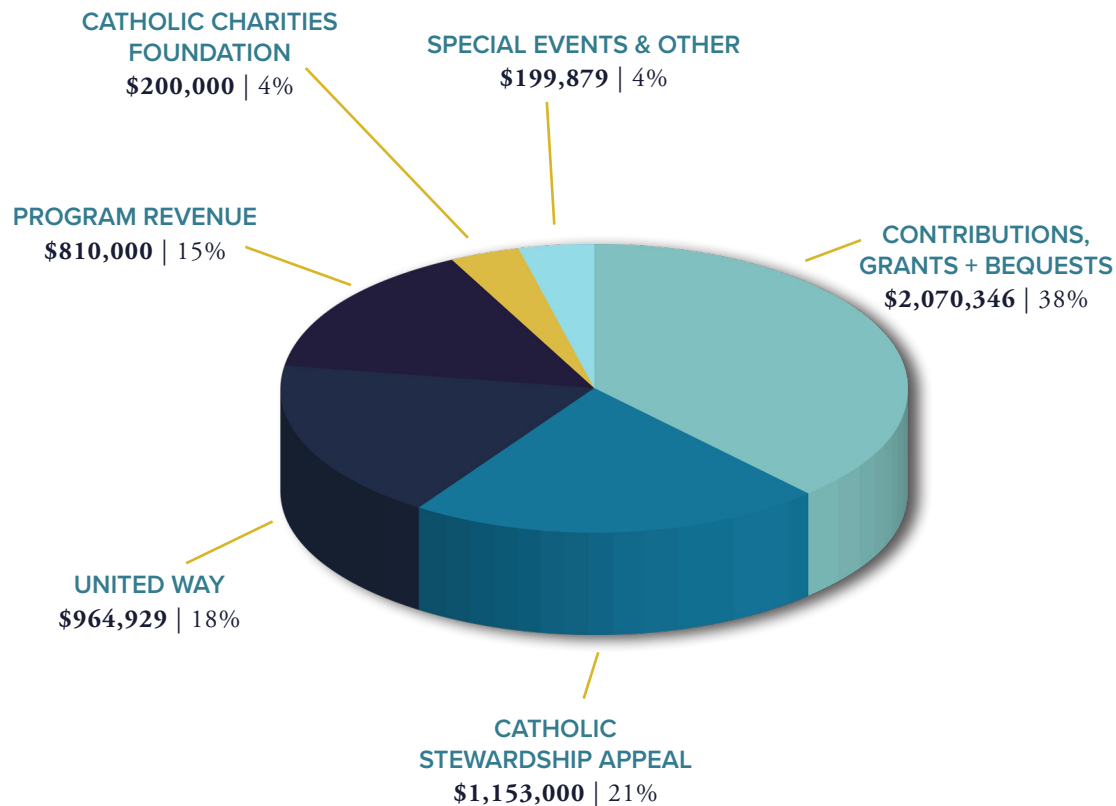
Garrett H.

Catholic Charities Case Manager

100

YEARS OF SERVING THOSE MOST IN  
NEED IN SOUTHEAST WISCONSIN.

# 2019 CATHOLIC CHARITIES *Agency Revenue*



## *Support + Revenue*

### GENERAL SUPPORT

Contributions, Grants + Bequests	\$2,070,346
United Way	\$964,929
Catholic Charities Foundation	\$200,000
Contributed Goods + Services	\$150,879
Special Events	\$49,000

### DIOCESAN SUPPORT

Catholic Stewardship Appeal	\$1,153,000
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**TOTAL SUPPORT:** **\$4,588,154**

### REVENUE

Program Revenue	\$810,000
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**TOTAL REVENUE:** **\$810,000**

**TOTAL SUPPORT + REVENUE:** **\$5,398,154**

*\*Unaudited Financial Results*



# 2019 CATHOLIC CHARITIES *Agency Expenses*

## *Expenses*

### PROGRAM SERVICES

Behavioral Health	\$1,354,342
Refugee & Immigration Services	\$758,585
Hoarding/ In-Home Support	\$508,000
Child Welfare	\$425,000
Outreach & Case Management Services	\$430,257
Adult Day Services	\$330,000
Mission Outreach	\$321,885

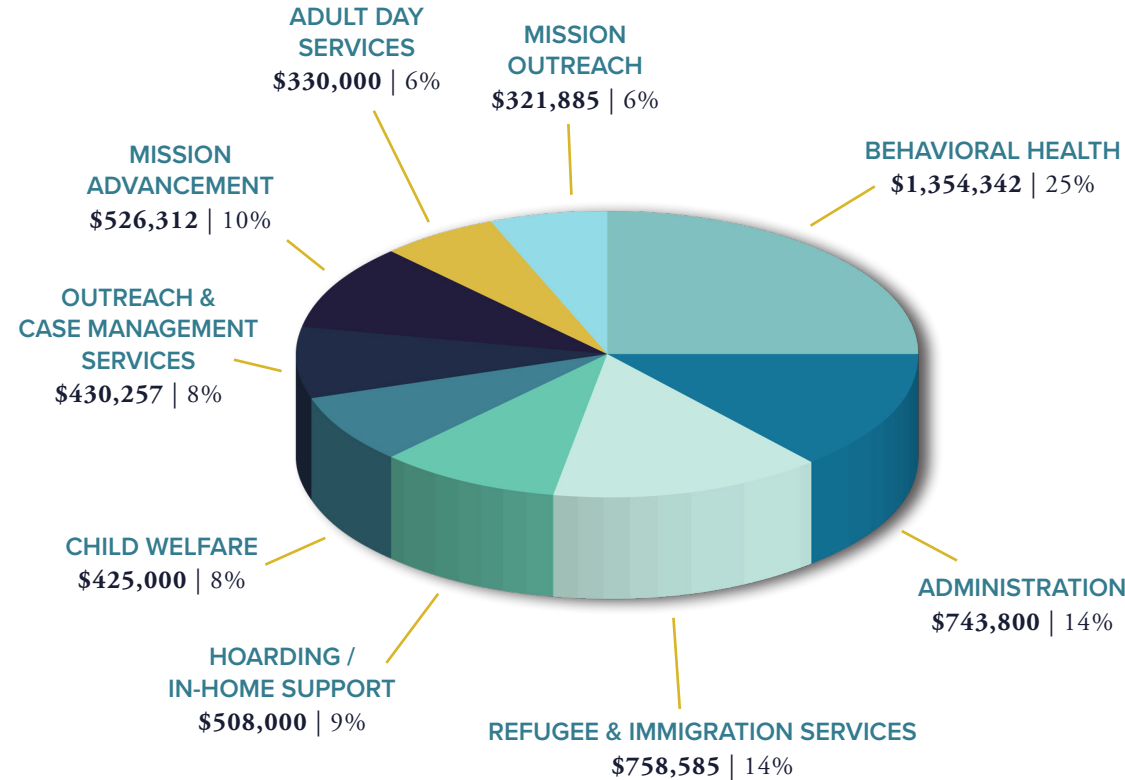
**TOTAL PROGRAM SERVICES: \$4,128,069**

### SUPPORT SERVICES

Administration	\$743,800
Mission Advancement	\$526,312

**TOTAL SUPPORT SERVICES: \$1,270,112**

**TOTAL EXPENSES: \$5,398,181**



# CATHOLIC CHARITIES *Agency Leadership*



**Very Reverend David H. Reith**  
Vicar for Catholic Charities  
dreith@ccmke.org

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rcisneros@ccmke.org

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**Brandi Ellis**  
Accounting Manager  
bellis@ccmke.org

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**Susan Howland**  
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**Annette Jankowski**  
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**Robert Kaiser**  
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**Sarah Matson, MS**  
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**Jackie Rekowski**  
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jrekowski@ccmke.org

**Nate Braun**  
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nbraun@ccmke.org

**Jessica Brandt**  
Volunteer Coordinator  
jbrandt@ccmke.org

**Jay Sugar**  
Parish Relations Coordinator  
jsugar@ccmke.org

# 2020 BOARD OF TRUSTEES

## OFFICERS OF THE BOARD

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**Allen C. Schlinsog, Jr.**  
First Vice President  
Board Chair

**Michael Bloedorn**  
Second Vice President  
Vice Chair

**Jon Sisulak**  
Treasurer

**John F. (Jack) Herbert, Jr.**  
Secretary

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**Angela Cunningham**  
**Shawnee Daniels-Sykes, Ph.D**

**Michael Flynn**  
**Mike Laszkiewicz**  
**Sandra Milligan**  
**Pamela Owens**  
**Julie Schuller, MD**  
**José Vásquez**  
**Jerry Voors**  
**Father Matthew Widder**

*Thank you!*

For questions regarding Catholic Charities  
2019 Annual Report, please call 414-769-3536.

Donations may be mailed to:  
Catholic Charities  
P.O. Box 070912  
Milwaukee, WI 53207-0912

**DONATE ONLINE: CCMKE.ORG**

**FEDERAL TAX ID: 39-0806321**



Catholic Charities is recognized as a top charity by:

INSPIRE *hope*  
*join* OUR MISSION





# *Our Mission*

**Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.**

# *Our Vision*

**Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate, and effective human services.**



**CCMKE.ORG**

**MEMBER CATHOLIC CHARITIES USA**

**ADULT DAY CENTER**  
1919 N. 60th St.  
Milwaukee, WI 53208  
414-771-6063

**BEAVER DAM AREA OFFICE**  
St. Katherine Drexel Parish Center  
408 S. Spring St.  
Beaver Dam, WI 53916  
920-887-2082 Ext. 312

**CENTRAL ADMINISTRATIVE OFFICE**  
3501 S. Lake Dr.  
P.O. Box 070912  
Milwaukee, WI 53207  
414-769-3400

**FOND DU LAC AREA OFFICE**  
191 S. Main St.  
Fond du Lac, WI 54935  
920-923-2550

**KENOSHA AREA OFFICE**  
St. Mark Parish  
7117 14th Ave.  
Kenosha, WI 53143  
262-637-8888

**MILWAUKEE AREA OFFICE**  
2021 N. 60th St.  
Milwaukee, WI 53208  
414-771-2881

**RACINE AREA OFFICE**  
800 Wisconsin Ave.  
Racine, WI 53403  
262-637-8888

**REFUGEE + IMMIGRATION SERVICES**  
731 W. Washington St.  
Milwaukee, WI 53204  
414-643-8570

**SHEBOYGAN AREA OFFICE**  
503 Wisconsin Ave., Ste. 2  
Sheboygan, WI 53081  
920-458-5726

**WALWORTH AREA OFFICE**  
Open Arms Free Clinic  
205 Commerce Ct.  
Elkhorn, WI 53121  
262-637-8888

**WAUKESHA AREA OFFICE**  
717 N. East Ave.  
Waukesha, WI 53186  
262-547-2463