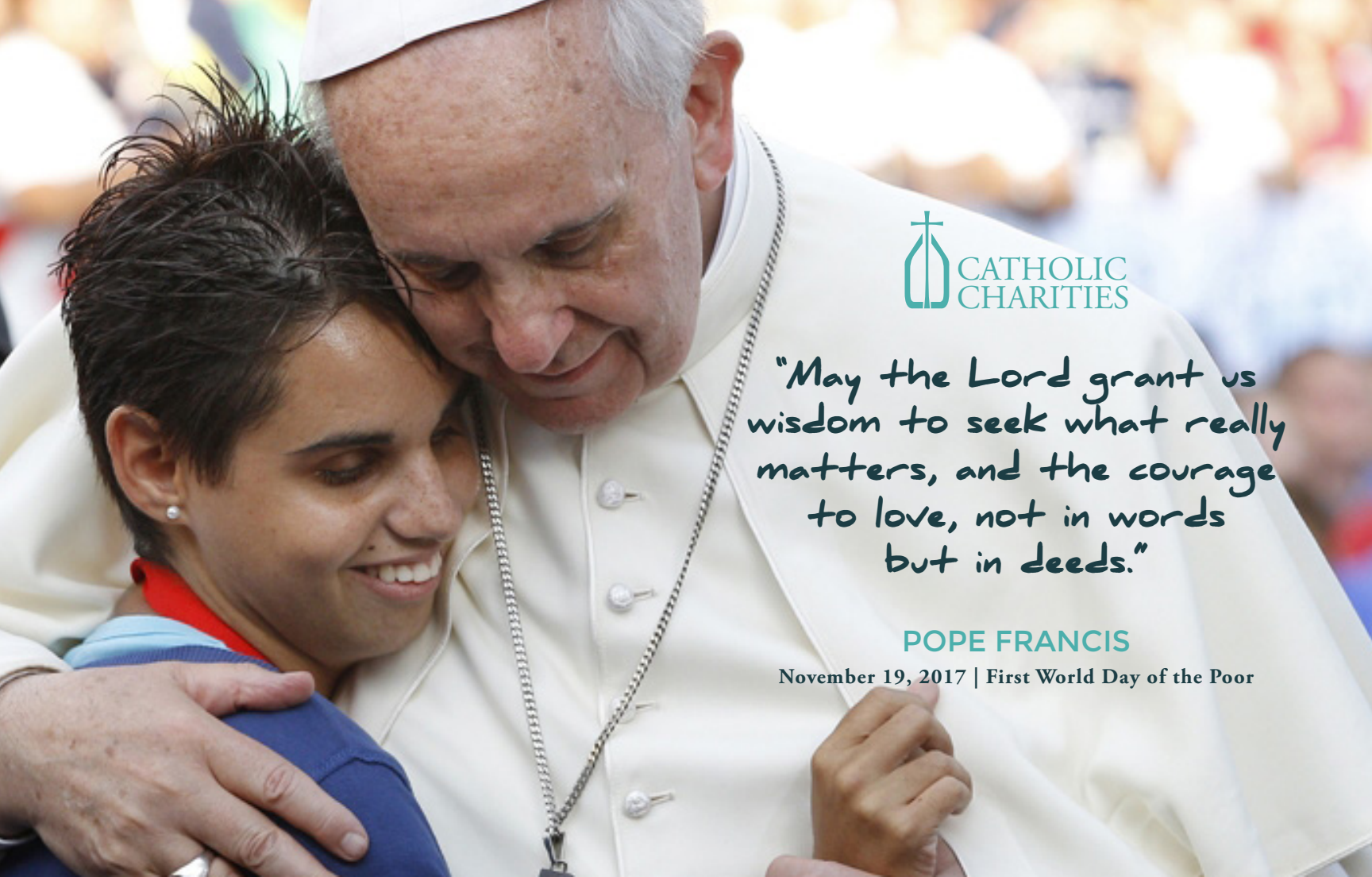


CATHOLIC CHARITIES 2017 ANNUAL REPORT

LOVE
in action



CATHOLIC
CHARITIES

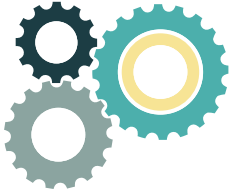


"May the Lord grant us wisdom to seek what really matters, and the courage to love, not in words but in deeds."

POPE FRANCIS

November 19, 2017 | First World Day of the Poor

CATHOLIC CHARITIES LOVE IN ACTION



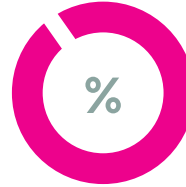
98
YEARS IN
OPERATION



10
SE WISCONSIN
COUNTIES SERVED



43,850
PEOPLE POSITIVELY
IMPACTED



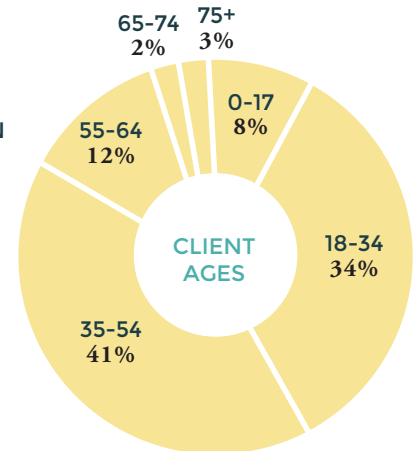
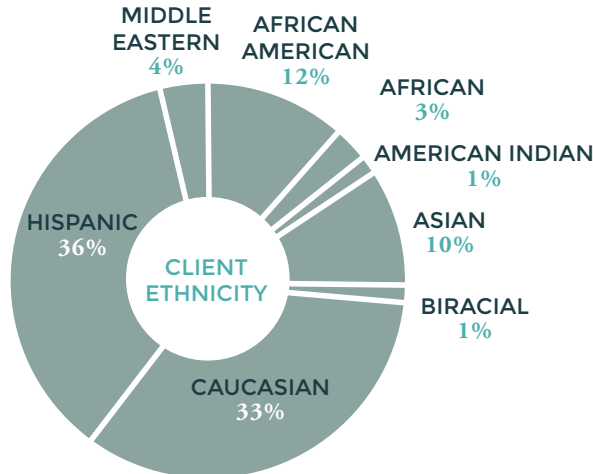
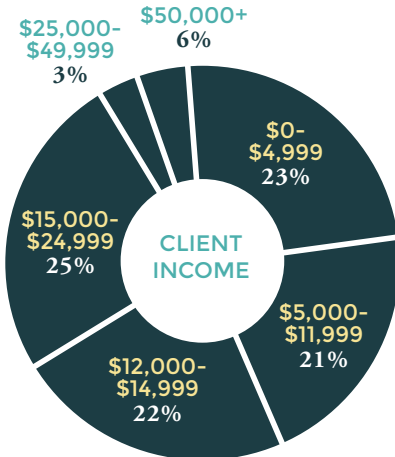
94%
LIVE AT OR BELOW
POVERTY LEVEL



239
VOLUNTEERS
IN 2017



10,197
VOLUNTEER
HOURS



A LETTER FROM OUR LEADERS

Our Dear Sisters and Brothers in Christ,

With profound gratitude, it is our pleasure to present to you the 2017 Annual Report for Catholic Charities of the Archdiocese of Milwaukee. With your support, over this past year Catholic Charities has made a tangible difference in the lives of 43,850 people in need in southeast Wisconsin. Our services impact the immediate, real needs of the poor and most vulnerable in our communities. We could not serve as effectively as we do without the help of our friends, partners, and donors. So, to you, we say thank you!

You will be introduced in the following pages to some of the people helped through your generosity and by the caring, compassionate service provided by our therapists, case managers, caregivers, staff and volunteers. We hope your spirits are touched by our clients' stories as much as ours have been. We encourage you to read on and meet these hard-working, resilient, and determined people. In addition, we proudly announce that Charity Navigator, America's largest independent charity evaluator, has once again awarded Catholic Charities of the Archdiocese of Milwaukee its highest 4-star rating for financial health, accountability and transparency. With dedication to achieving our mission of service to those in need, our management and leadership place a high priority on the sound fiscal management and exceptional stewardship of the resources entrusted to us for serving those who are less fortunate.

We are determined to create a community in southeast Wisconsin that is built on true love: created with hard work, compassion, and action. Catholic Charities is compelled to act out of love. To us, love knows no exception. Love breaks through every barrier in this world, and we are truly blessed to work with every person who is in need of our services. Each person has a God-given dignity that makes them worthy not only of God's love, but of *our* love.

Through Catholic Charities, you can love beyond words. You are part of this mission, the service, and the love in action. And on behalf of everyone at Catholic Charities, we thank you again for your prayers and ongoing generous financial support.

Sincerely yours in Christ,



+ Jerome E. Listecky

MOST REVEREND JEROME E. LISTECKY
Archbishop of Milwaukee
President, Catholic Charities Board of Trustees



Fr. David H. Reith

VERY REVEREND DAVID H. REITH
Vicar for Catholic Charities
Vicar General



meet VIRGINIA

Virginia felt “a heaviness” in her life. She saw the effects of her depression and anxiety in her relationships with her husband and children. She worried most about how her lack of healing was impacting her loved ones. Virginia knew it was time for her to confide in someone about the emotional and physical abuse and neglect that she had suffered as a child. With the help of her Catholic Charities therapist, Virginia was committed to recovering from her past trauma. Over time, her family attended sessions with her, and together they worked through feelings of worry, sadness, negativity and distrust. They improved their communication and learned to open up to one another. Her daughter felt closer to her family than ever before. Her husband was feeling more love for his family. For the first time, they could see a bright future, finally letting go of the past. Virginia said, “I feel like I’ve gotten my family back.”

95% OF BEHAVIORAL HEALTH CLIENTS IMPROVED
THEIR FUNCTIONING AND WELLNESS.

BEHAVIORAL HEALTH

Serving the mental health needs of the poor and underserved, our team of therapists help individuals, couples, and families overcome emotional distress and trauma, and specialize in serving the needs of the Spanish-speaking community. We are a State-certified outpatient clinic for Behavioral Health Services.

OUTREACH & CASE MANAGEMENT

For people living in poverty and struggling to meet daily needs, our Outreach and Case Management service helps individuals create a plan, find help and take steps to meet immediate needs, and overcome barriers to long-term self-sufficiency.



meet KAYLA

A determined survivor, Kayla came to Catholic Charities in need of support and guidance from a compassionate advocate. With her two small children, Kayla fled from her abusive boyfriend and was living in a temporary shelter. They entered the shelter with only the clothes they were wearing. Although mentally and physically drained, she needed to provide for her children and herself. She was in need of housing, food, and clothing. With trust and confidence in her Catholic Charities case manager, Kayla worked with her to develop a plan to address her needs. The case manager helped her apply for eligible benefits and find a safe, affordable apartment. Together, they found clothing, furniture, and other household items to make a fresh start for her family. She continues to meet with her case manager to work toward her goals of self-sufficiency and resolving her past issues. She is looking forward to finding a full-time job soon and is enjoying her independence and her own apartment. “I am determined to move on from the past and so far things are looking up for me!”

81%

OF CLIENTS SECURED NEEDED RESOURCES
WITH ADVOCACY FROM OUR CASE MANAGERS.



meet ROSA

With a three-year-old daughter and a baby on the way, Rosa called Catholic Charities looking for supportive services. Having recently moved away from family, she was alone and needed help finding health care and community resources. From their first meeting, Rosa felt a strong connection with her pregnancy support coordinator, saying that, “I felt comfortable to talk about everything with her.” Rosa confided that she had a miscarriage prior to her current pregnancy. Together, they worked through the sadness and fear while maintaining her physical health and strength. Now, Rosa has two beautiful, healthy children, and has stayed engaged in the program throughout her son’s first year of life. Paying it forward, Rosa has been a support system for a friend that has also experienced the loss of a child. She is eternally grateful for the close bond she formed with Catholic Charities, “Without your help, I wouldn’t have known where to start. Thank you so much!”

100% OF CLIENTS FELT THE PROGRAM
INCREASED THEIR KNOWLEDGE AND SKILLS
FOR EFFECTIVE AND SAFE PARENTING.

PREGNANCY SUPPORT

Our goal is to increase healthy birth outcomes among at-risk, low-income families. Pregnancy and Parenting Support staff provide prenatal care coordination and in-home education to improve parenting skills, nurturing skills, and parent-child interactions, and connect families to community resources.

ADOPTION

Our caring and compassionate staff work with both the birth parents and adoptive family to assure a successful future for the baby. Catholic Charities is licensed by the State of Wisconsin as a Child Placing Agency for domestic infant adoptions, step-parent adoptions, relative adoptions, and independent adoptions.



meet MELANIE & JACK

Adoption is more than a process; it is a journey. For Melanie and Jack, they are so grateful that Catholic Charities was there for them as they waited for the right match. In January 2017, just such a match came along. They received word from their adoption worker of a mom who was ready to deliver twins. Melanie and Jack had always hoped for twins and asked to be considered. When the expectant mother viewed their profile, she instantly felt a connection. She met with them and decided they were a perfect match. She delivered twin boys by emergency c-section the very next day. Melanie and Jack arrived at the hospital immediately. After 16 days in the NICU, the boys were able to go home with Melanie and Jack, growing their family by, not one, but two! They have adjusted beautifully as a family of four and are anxious to continue their journey with Catholic Charities to grow their family even more!

100% OF INFANTS HAD POSITIVE OUTCOMES
FROM MEDICAL EVALUATIONS AND
POSITIVE POST PLACEMENT REPORTS.



meet ABBY

“My family support worker says, ‘I’m proud of you’, and I don’t get that from many people.” Abby became tearful, and added, “I’ve learned so much from this program.” Alone and isolated with limited family support and friendships, Abby contacted Catholic Charities to help her through her pregnancy. With the challenges of an intellectual disability, bipolar disorder and rheumatoid arthritis, Abby was connected with our Supported Parenting Program. Her family support specialist began regular home visits with Abby during her pregnancy and following the birth of her son, Jayden. They work on building positive parenting skills. Her family support specialist is Abby’s community advocate and helps her learn how to work with doctors, teachers and other family supports. Jayden is now a healthy 3 year-old attending Head Start classes. Abby’s growth as an individual and a parent is evident through her hard work and the pride she has in her son. Abby states, “I don’t know where my son and I would be if Supported Parenting hadn’t been there for us.”

95% OF PARTICIPANTS IMPROVED THEIR
RELATIONSHIPS WITH THEIR CHILDREN BY
LEARNING POSITIVE PARENTING SKILLS AND
CONSTRUCTIVE WAYS TO DEAL WITH STRESS.

SUPPORTED PARENTING

Supported Parenting aids parents with intellectual disabilities in providing a safe, loving environment for their children to grow and thrive. Because of Catholic Charities, these children are able to remain with their parents and avoid out of home placement.

ADULT DAY SERVICES

Adult Day Service provides adults with special needs a healthy, daytime environment and the opportunity to go home to family each evening. Members benefit from professional nursing care, socialization and physical activities, and bathing services. Medical conditions may include: stroke, arthritis, Parkinson's disease, Alzheimer's disease or other forms of dementia, and developmental disabilities.



meet GERRY

Gerry has been attending Catholic Charities' Adult Day Services since 2014 where he enjoys the exercise programs and other fun activities. In 2016, Gerry was diagnosed with Lewy Body dementia. The staff at Catholic Charities have worked with Gerry and his family to keep him healthy, active, and alert, which has enabled him to continue living at home with his wife, Bev. Gerry's dementia resulted in a brief hospitalization, but he was inspired to get back on his feet so he could walk his daughter, Renee, down the aisle on her wedding day. Every day, the staff at the Adult Day Center continued to work with Gerry on his walking so he could achieve his dream. This past October, Gerry not only walked his daughter down the aisle, but also danced with his daughter at her wedding. "I was so thankful to have my dad walk me down the aisle," Renee said, "There wasn't a dry eye in the church. It was the best day of my life."

87% OF CLIENTS AVOIDED NEEDING LONG
TERM PLACEMENT OR HOSPITAL STAYS
LAST YEAR.



meet MOIRA

After the death of her husband, Moira, a retired teacher, developed hoarding behaviors as a coping mechanism for her grief. She isolated herself and pushed her family away, and was facing her third eviction notice. Catholic Charities was contacted by a family member who hoped that we could help her get back on track. Our Home Coach was able to help Moira establish new and healthy routines in her everyday life and to realize that particular items triggered anxiety and overwhelmed her. Our behavioral health therapist worked with her as well to help Moira manage anxiety and grieve properly over the loss of her husband. In doing so, Moira was able to emotionally detach herself from several items she had been hoarding. Moira has seen strong, healthy changes in her life, including quick decision-making on how to declutter, socializing more, and volunteering at a local school. Her family members now look forward to spending time with Moira, and are grateful for Catholic Charities helping her get her life back.

100% OF CLIENTS FELT SAFER AND MORE
SECURE LIVING ON THEIR OWN.

IN-HOME SUPPORT

Helping older adults and adults with disabilities live with greater dignity in their own homes, In-Home Support Services provides light housekeeping and companionship. Identifying individuals with hoarding disorder, we have developed a hoarding intervention and treatment program to help individuals to regain control of their environment and life.

LEGAL SERVICES FOR IMMIGRANTS

Catholic Charities' attorneys provide legal counsel, assistance, and accurate, up-to-date information for newcomers to the U.S. We help those who are seeking to become citizens or reunify with family, individuals trying to secure asylum or temporary protection, and immigrant victims of domestic violence.



meet FAVIAN

A typical high school student, Favian works hard juggling school, soccer, and a part-time job, but his life wasn't always like this. Favian grew up in Honduras where he was surrounded by gang violence and suffered abuse at the hands of both his father and brother. Unable to protect Favian, his mother used what little money she had to help him flee to the U.S. to live with his cousin. At only thirteen, Favian had to make the dangerous journey alone. When he reached the U.S., he was detained and spent several days in a cold, dark cell until his cousin found him and asked Catholic Charities for help. After three years of building Favian's case and court visits, he was allowed to stay in the U.S. "I'm so happy to be able to live here and finish high school. I hope someday I can see my mom again. My dream is to one day go to law school and be able to help others like Catholic Charities did for me."

4,053 NUMBER OF CASELOADS
MAINTAINED BY OUR ATTORNEYS



meet MYA & THANT

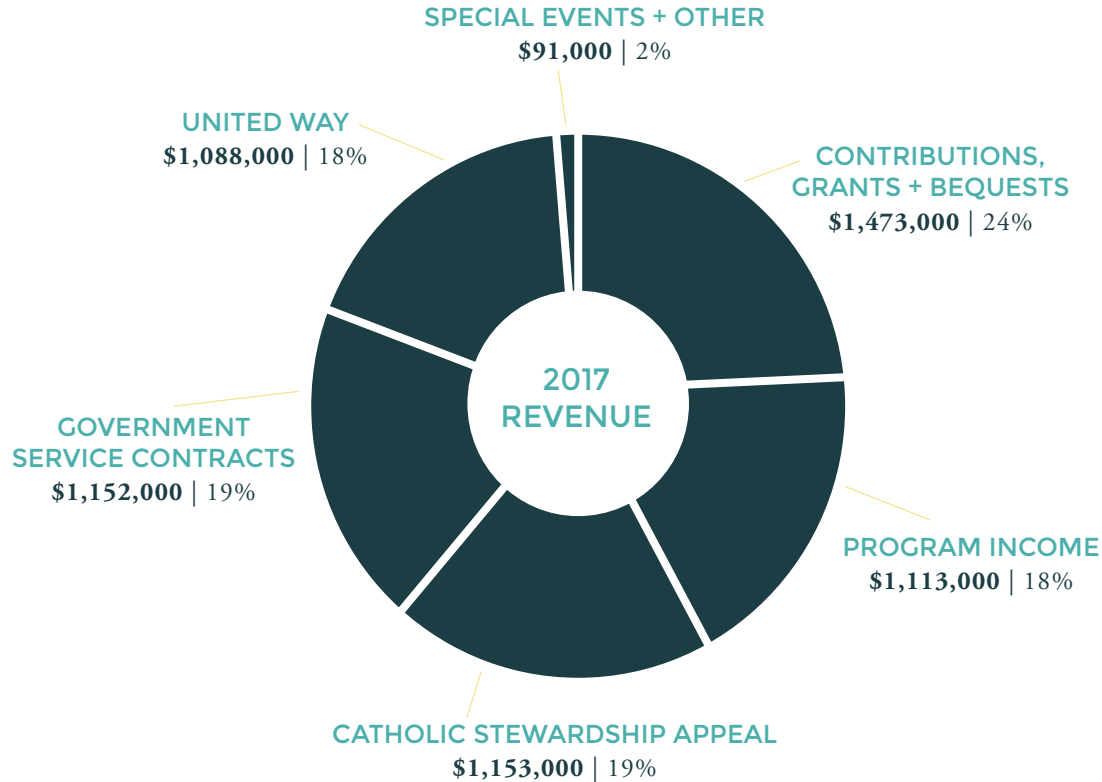
Living through the nightmare of “ethnic cleansing” of the Rohingya people, Mya and Thant fled their home with their two children as the Burmese military destroyed their village. When they finally reached the refugee camp in Bangladesh, their spirits fell. With the inability to work or send their children to school, they spent years crammed in a tiny tent with unsanitary living conditions. They wanted a better life for their family, and after years of going through the application to be resettled, they received word they would be relocated to America. “Finally, my boys will know a life that isn’t full of terror,” Mya wept. The family arrived in Milwaukee in February 2017 where they were greeted by a Catholic Charities case manager who helped them assimilate into their new life and find housing and employment. The family knew that they were finally safe. Today, Mya and Thant have full-time jobs and their children are thriving in school. “We are so thankful for the chance to start a new life in America.”

95% OF HEADS OF HOUSEHOLDS ARE ABLE TO
FINANCIALLY SUPPORT THEIR FAMILIES
180 DAYS AFTER INITIAL RESETTLEMENT.

REFUGEE RESETTLEMENT

Since 1976, our Refugee Resettlement program has welcomed and resettled thousands of refugees. We provide case management, housing and employment assistance, coordination of medical appointments, school registration for children and ESL classes for adults. We assist refugees for up to five years after their arrival.

CATHOLIC CHARITIES AGENCY REVENUE



Support and Revenue

GENERAL SUPPORT

Contributions, Grants + Bequests	\$1,473,000
United Way	\$1,088,000
Contributed Goods + Services	\$52,000
Special Events	\$39,000

DIOCESAN SUPPORT

Catholic Stewardship Appeal	\$1,153,000
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TOTAL SUPPORT: \$3,805,000

REVENUE

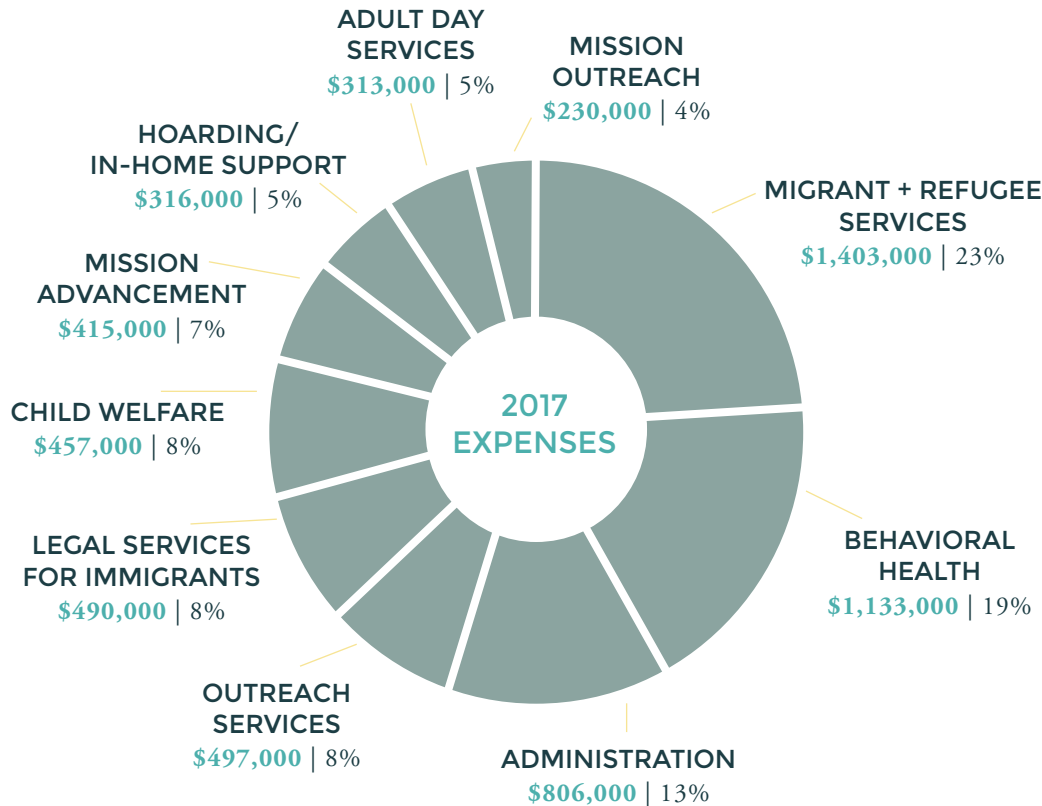
Government Service Contracts	\$1,152,000
Third Party Reimbursements	\$1,113,000

TOTAL REVENUE: \$2,265,000

TOTAL SUPPORT + REVENUE: \$6,070,000

*Unaudited Financial Results

CATHOLIC CHARITIES AGENCY EXPENSES



Expenses

PROGRAM SERVICES

Migrant + Refugee Services	\$1,403,000
Behavioral Health	\$1,133,000
Outreach Services	\$497,000
Legal Services for Immigrants	\$490,000
Child Welfare	\$457,000
Hoarding/In-Home Support	\$316,000
Adult Day Services	\$313,000
Mission Outreach	\$230,000

TOTAL PROGRAM SERVICES: \$4,839,000

SUPPORT SERVICES

Administration	\$806,000
Mission Advancement	\$415,000

TOTAL SUPPORT SERVICES: \$1,221,000

TOTAL EXPENSES: \$6,060,000

CATHOLIC CHARITIES AGENCY LEADERSHIP

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dreith@ccmke.org

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Chief Finance Officer
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LOVE
in action



Thank you!

For questions regarding Catholic Charities
2017 Annual Report, please call 414-769-3536.

Donations may be mailed to:
Catholic Charities
P.O. Box 070912
Milwaukee, WI 53207-0912

DONATE ONLINE: [CCMKE.ORG](https://www.ccmke.org)



Earning a 4-star rating once again from Charity Navigator, Catholic Charities of the Archdiocese of Milwaukee is recognized for efficient use of resources, financial well-being, and a commitment to accountability and transparency.

Our Mission

Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.

Our Vision

Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate, and effective human services.



Serving people of all faiths in southeast Wisconsin

CCMKE.ORG

OFFICES and SERVICE SITES

Adult Day Center

1919 N. 60th St.
Milwaukee, WI 53208
414-771-6063

Central Administrative Office

3501 S. Lake Dr.
P.O. Box 070912
Milwaukee, WI 53207
414-769-3400

Fond du Lac Area Office

191 S. Main St.
Fond du Lac, WI 54935
920-923-2550

Fontana Area Office

St. Benedict Parish
137 Dewey Ave.
Fontana, WI 53125
262-215-7989

Kenosha Area Office

Our Lady of the Holy Rosary
2224 45th St.
Kenosha, WI 53140
262-637-8888

Legal Services for Immigrants

St. Patrick Parish
731 W. Washington St.
Milwaukee, WI 53204
414-643-8570

Milwaukee Area Office

2021 N. 60th St.
Milwaukee, WI 53208
414-771-2881

Racine Area Office

800 Wisconsin Ave.
Racine, WI 53403
262-637-8888

Refugee Resettlement Office

6033 W. Lloyd St.
Milwaukee, WI 53213
414-771-5963

Sheboygan Area Office

503 Wisconsin Ave., Ste. 2
Sheboygan, WI 53081
920-458-5726

Waukesha Area Office

717 N. East Ave.
Waukesha, WI 53186
262-547-2463

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