




# LOVE *for the* JOURNEY



**2021 ANNUAL REPORT**



**“The beautiful face of Mary  
seems to be extending these  
two gifts to us.**

**Mary offers these gifts to us and in  
wonderment ponders what will we  
do with them.”**

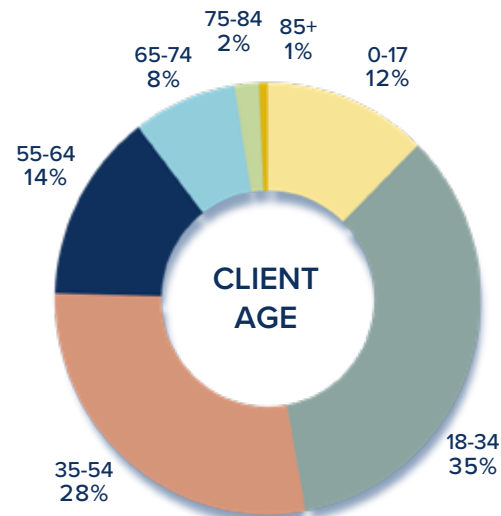
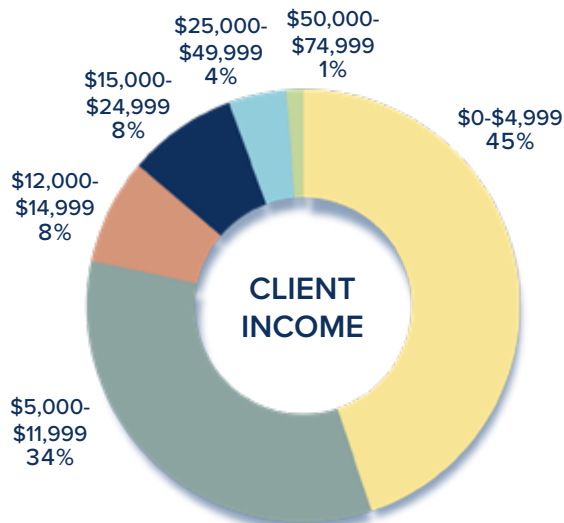
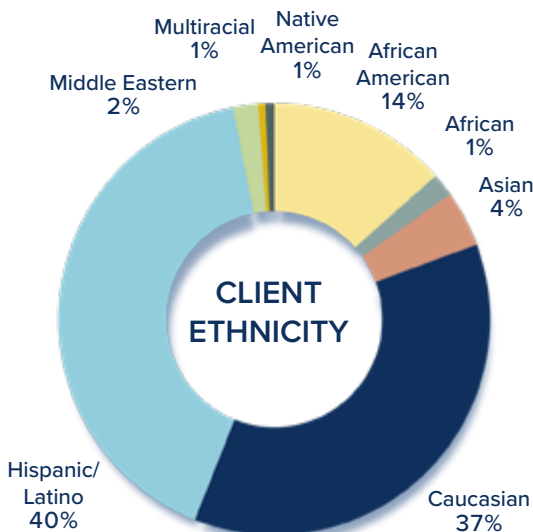
**- Archbishop  
Jerome E. ListECKi**

Love One Another, August 24, 2021

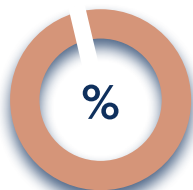
Visit the statue viewing area at  
Mary Mother of the Church Pastoral Center  
3501 S. Lake Dr. St. Francis, WI 53235

Mary Mother of the Church,  
statue by Rev. Anthony Brankin

# CATHOLIC CHARITIES LOVE FOR THE JOURNEY 2021 ANNUAL REPORT



**52,652**  
PEOPLE POSITIVELY  
IMPACTED



**98%**  
LIVE AT OR BELOW  
POVERTY LEVEL



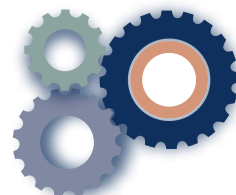
**10**  
SE WISCONSIN  
COUNTIES SERVED



**327**  
VOLUNTEERS  
IN 2021



**14,691**  
VOLUNTEER  
HOURS



**102**  
YEARS IN  
OPERATION



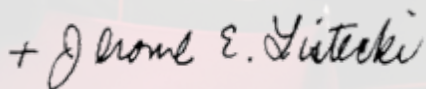
# A LETTER FROM OUR LEADERS

Our Dear Sisters and Brothers,

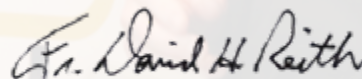
It is with deepest gratitude for your extraordinary heart and generosity that we present you with this 2021 Annual Report from Catholic Charities of the Archdiocese of Milwaukee. You are the Good Samaritan who cares for the poor and the hurting. When fear and uncertainty arise, you choose compassion. When others turn away from those in need, you turn toward them. When paths cross, you choose love for the journey of your neighbors.

We invite you to page through, read the stories of your neighbors, and see your compassion brought to life through each person's journey. Measurable, positive change in the lives of people affected by poverty in southeast Wisconsin is possible. Thank you for serving with us and being the Good Samaritan for those who need us most.

Sincerely yours in Christ,



MOST REVEREND JEROME E. LISTECKI  
Archbishop of Milwaukee  
President, Catholic Charities Board of Trustees



VERY REVEREND DAVID H. REITH  
Vicar for Catholic Charities  
Vicar General

# Outreach & Case Management

Providing holistic solutions to meet immediate needs, coordinate services, advocate for community support, and effectively serve individuals and families impacted by poverty and facing crisis, who speak Spanish or English.



## CANDI

Life circumstances left Candi without a home. An independent and resourceful woman, she began looking for a shelter. Candi could find no openings at any of the local shelters and called our Milwaukee Catholic Charities' office on a Friday afternoon looking for help. Our case manager took time to listen to Candi. With shelters filled, Candi and our case manager worked together to find a place for her to stay for the weekend. On Monday morning, our case manager called Candi to check on her and offer additional assistance. They talked about resources, options for long-term housing, and later found rent assistance help.

Shortly after, Candi found herself in an abusive relationship and turned to Catholic Charities again. Our case manager visited her regularly where she was receiving care. When Candi was ready to look for housing, Catholic Charities helped her get established in her new apartment. Now enjoying the safety and stability of home, Candi says that her case manager is always a resource, "She is my person, my angel. She's been helping me ever since I came to Catholic Charities."

**88%** of individuals and families met at least one goal on their treatment plan.

# Community Counseling

Serving the mental health needs of people impacted by poverty, our team of therapists help individuals, couples, and families relieve the effects of emotional distress and trauma. Bilingual therapists at our offices specialize in serving the needs of the Spanish-speaking community. We are a State certified outpatient clinic for Behavioral Health services.



## MARIA

You may imagine the hope and excitement that a new immigrant feels when they arrive in the U.S. It's true, there is hope, but there is also sadness for the loss of family, culture, and country. Maria moved to the U.S. with her husband and daughter leaving behind her parents and friends. When the pandemic hit, Maria's worries grew for everyone she loved. She could see her daughter struggling to adjust to online schooling and separation from friends. Maria desperately missed the support of her parents and was also incredibly worried for their health and safety.

Maria's fear and sense of isolation affected everything – she was unable to sleep and couldn't share her feelings with her husband. A friend recommended that she call Catholic Charities to speak with one of our bilingual, Spanish-speaking therapists, and Maria found the support she needed. By speaking with a therapist fluent in her first language, Maria was able to fully express all the emotions building up inside her. "Therapy helps me reconnect with myself and my family and to keep going. I'm able to rediscover my strengths and values," said Maria.

**93%** of Community Counseling clients improved functioning and wellness.



## DANIEL'S MOM & DAD

Daniel's smile is a reflection of his parent's unending love. Both mom and dad have intellectual disabilities and have received regular home visits through our Supported Parenting Program since Daniel was just one year old. Sarah, our family support worker, provides in-home parenting education and assistance with community services for mom, dad, and Daniel who is on the Autism Spectrum. As Daniel has grown, Sarah has helped the family receive medical and dental services. When Daniel was ready for school, she attended meetings with mom, dad, and teachers to assist with individualized education plans for Daniel.

The Supported Parenting Program helps mom and dad be advocates for the services Daniel needs, and our staff is their partner in working with providers. When schools closed during the pandemic, Sarah helped the family navigate virtual learning. She was also there to help Daniel's mom through her grieving for the loss of her father due to Covid-19. Daniel's mom and dad have expressed so much appreciation for how our program has supported them through the years and helped them feel more confident and comfortable in the decisions they make for their child.

**100%** of parents improved their caregiving and parenting skills.

## Supported Parenting

Serving parents with intellectual disabilities to develop positive parenting skills that will nurture the growth of their children and eliminate the risk of out-of-home placement. The program provides in-home mentoring and community advocacy services.



# In-Home & Hoarding Support

Helping older adults and adults with disabilities live with greater dignity in their homes, In-Home Support Services provides light housekeeping and companionship. Identifying individuals with hoarding disorder, we have developed a hoarding intervention and treatment program to help individuals regain control of their environment and life.



## FRANCINE

With help from Catholic Charities, at 91 Francine lives in the home she shared for 36 years with the love of her life, her husband Charles who passed away several years ago. Francine was a seamstress in her younger days working with Charles who designed and sold the clothing she sewed. Francine managed alone for many years after Charles passed. When she needed help to remain in her home, she was referred to and called Catholic Charities' In-Home Support program.

A homemaker from the program was paired with Francine. Her homemaker visits once a week to help Francine with household chores. In addition to providing light housekeeping and help with laundry, her visits relieve the loneliness seniors feel when family and friends are gone. During her visits, the homemaker also observes and inquires about Francine's wellbeing and will help her find needed services. Francine enjoys working with her homemaker and is grateful to Catholic Charities for helping her fulfill her wish to stay in her home where she is closest to her memories of her beloved Charles.

**100%** of participants improved their sense of well-being.





## JOHN

Meet John, a U.S. Army Veteran of the Vietnam War, and member of our Adult Day Center. In his retirement, John loved to attend veteran's events. The connection he found among friends and neighbors gave him a community he could depend on. But, as John reached his late seventies, health problems began to make a big impact on his safety and independence. He began to need a walker, and his dementia meant that he relied more on his wife, Carol, to complete tasks that at one time came easily to him. Carol and their son, Michael, do their best to care for John and to honor John's wish to continue living at home.

To assist the family, the V.A. referred John to Catholic Charities' Adult Day Center where he could enjoy time away from home each week in a safe and social environment, and his family would have a respite and relief knowing that John is well cared for. The friendly and welcoming staff encouraged John to attend the ADC two days a week. He enjoys his time playing games with the other members and staying engaged. He still loves attending veteran's events when he can and sharing stories with his new friends at the ADC.

**100%** of our members feel connected and safe in their environment.

## Adult Day Center

Adult Day Services provides adults with special needs a healthy daytime environment and the opportunity to go home to family each evening. Members benefit from skilled nursing care, socialization and physical activities, and bathing services. Medical conditions include stroke, arthritis, Parkinson's disease, Alzheimer's disease or other forms of dementia, and developmental disabilities.

# Pregnancy & Parenting Support

Increasing healthy birth outcomes among at-risk, low-income families, Pregnancy and Parenting Support staff provide prenatal care coordination and in-home education to improve parenting skills, nurturing skills, parent-child interactions, and connect families to community resources.



## TATYANA

With support from Catholic Charities, Tatyana received essential care for a healthy birth. Black mothers in the city of Milwaukee are four times more likely to have an adverse birth outcome. Our staff provides vital prenatal care coordination and parenting skills to help women facing an unplanned pregnancy receive the care they need for a healthy birth and first year for baby.

As a teen mother and high school student, Tatyana balances part-time work, studying, and caring for her children. Through a partnership with her school, Catholic Charities is a resource to Tatyana and other pregnant and parenting teens. Her case worker helps her learn about healthy child development and parenting. They work together on personal goals that will help Tatyana be the best mom she can be. Tatyana is hopeful for a bright future for her and her children as she continues pursuing her education. After graduating, she has her sights set on college and a career in nursing.

**100%** of participants were educated about safe sleep, effects of smoking, and benefits of breastfeeding.



# OLIVIA

Meet Olivia, the newest member of the Terselic Family!

In early 2021, an expectant mother asked Catholic Charities to help her with an adoption plan for her child. She wanted a family who could provide a safe, loving home for her child and would be open to her having contact in the future. With the birth mother's wishes known, the adoption case manager helped her and the adoptive parents walk through the adoption journey of paperwork and emotional support.

Laura and Mike Terselic and their adoptive son, Joey, were eager to welcome a new child into their family. Baby Olivia was placed with Laura and Mike from the hospital, and her adoption was finalized just in time to celebrate Christmas as a family of four. The Terselics are forever grateful to Olivia's birth mother.

**100%** of children placed with adoptive families show positive attachment and bonding during postplacement visits.

## Adoption

Assuring a successful future for the baby, our caring and compassionate staff work with both birth parents and adoptive families. Catholic Charities is a licensed Child Placing Agency in the State of Wisconsin for infant adoptions, step-parent adoptions, relative adoptions, and independent adoptions.



# Refugee & Immigration Services

Licensed attorneys and trained staff offer southeastern Wisconsin's most comprehensive, experienced, and holistic non-profit immigration services. We annually serve over 4,400 refugees, domestic violence victims, asylees and children by helping them both to obtain status and to navigate their new lives in the U.S. Visit [www.RISccmke.org](http://www.RISccmke.org).



## ZUBAIR

Zubair's dream of becoming a United States citizen motivated him to take action. When Zubair received a letter from U.S. Citizenship and Immigration Services notifying him of his citizenship test date, he didn't know how to best prepare in the limited time given.

A Catholic Charities citizenship tutor guided Zubair through citizenship test preparations. She provided instruction through one-on-one support, YouTube videos, Q&A practice questions and more.

Zubair says that his tutor made him feel comfortable and confident, "Thank God, I passed my test and I'm now a citizen of the USA," he said, "I am grateful for having a teacher and thankful for Catholic Charities to make our dreams come true to belong to a country. Thank you!"

Zubair passed his Citizenship test in November, 2021 and is now a proud citizen of the United States.

**48** people tutored by our volunteers became U.S. citizens in 2021.



## SONIA

“Volunteering as a citizenship tutor through Catholic Charities has been an amazing experience that has allowed me to grow in so many ways whilst helping prospective citizens achieve their dreams.

Both of my parents are immigrants, and I am forever grateful for all of the sacrifices they made and the hardships they endured so I could ultimately fulfill my dreams in the United States.

Having the opportunity to help prospective citizens fulfill their quintessential goal of starting a life in the United States fills me with immeasurable joy. Her willingness to step out of her comfort zone and her dedication to learning a substantial amount of material is inspiring.

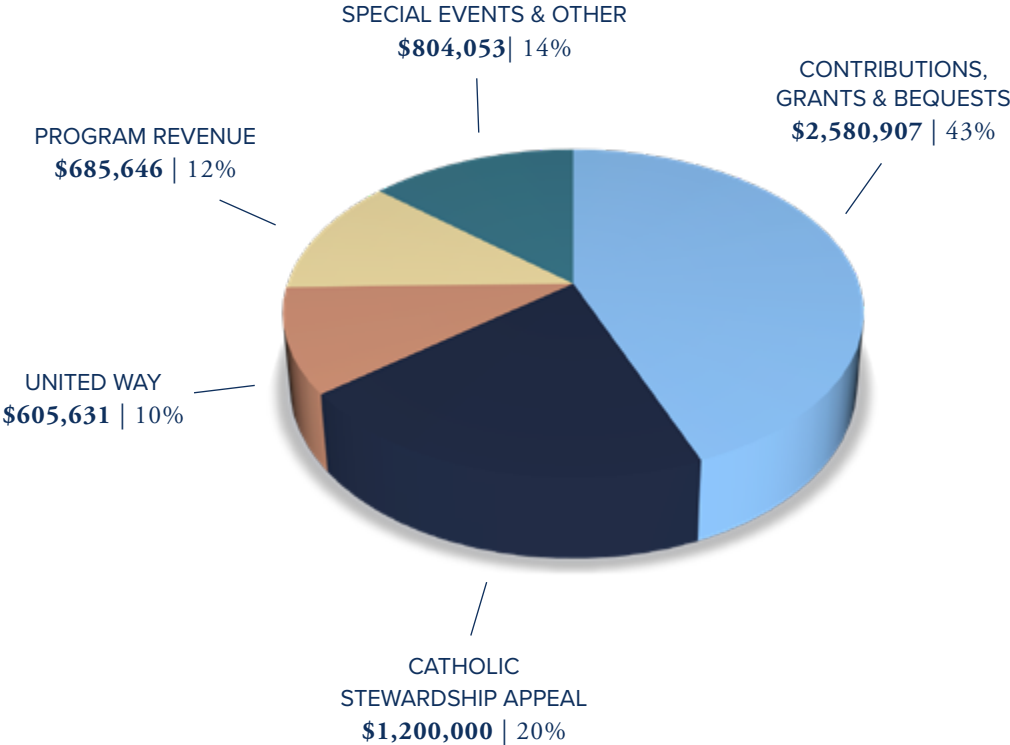
Additionally, as a citizenship tutor, I have had the opportunity to improve upon my communication skills, time management skills, and problem-solving skills. Overall, I applaud Catholic Charities for their philanthropic commitments and charitable mission, and I am grateful to have the opportunity to positively impact the lives of prospective United States citizens.”

-Sonia, Catholic Charities volunteer citizenship tutor.

## Volunteering with Catholic Charities

Volunteer opportunities with Catholic Charities are a life changing experience for both the neighbors we serve and the volunteer. We have a wide variety of opportunities, including internships and volunteer experiences. By volunteering with Catholic Charities you will positively impact lives of neighbors in southeastern Wisconsin.

# CATHOLIC CHARITIES REVENUE



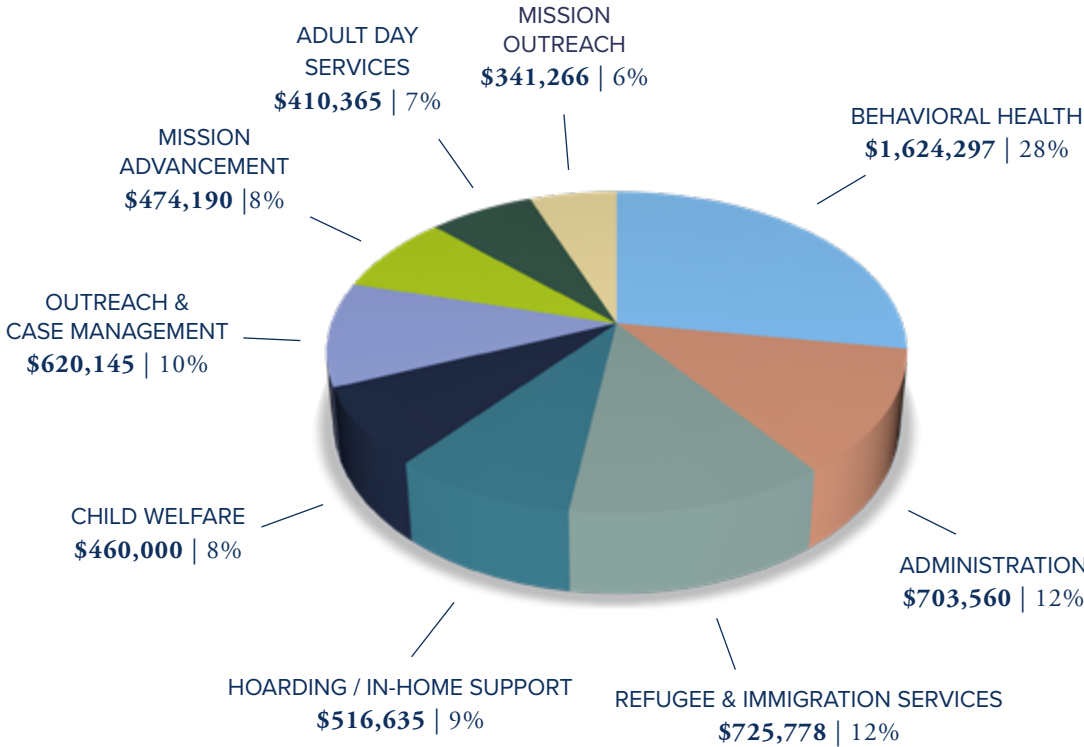
## Support & Revenue

|   |                              |
|---|------------------------------|
| <strong>GENERAL SUPPORT</strong>              |                              |
| Contributions, Grants & Bequests              | \$2,580,907                  |
| United Way                                    | \$605,631                    |
| Contributed Goods & Services                  | \$775,123                    |
| Special Events                                | \$28,930                     |
| <strong>DIOCESAN SUPPORT</strong>             |                              |
| Catholic Stewardship Appeal                   | \$1,200,000                  |
| <strong>TOTAL SUPPORT:</strong>               | <strong>\$5,190,590</strong> |
| <strong>REVENUE</strong>                      |                              |
| Program Revenue                               | \$685,646                    |
| <strong>TOTAL REVENUE:</strong>               | <strong>\$685,646</strong>   |
| <strong>TOTAL SUPPORT &amp; REVENUE:</strong> | <strong>\$5,876,236</strong> |

\*Unaudited Financial Results



# CATHOLIC CHARITIES EXPENSES



## Expenses

### PROGRAM SERVICES

|                                |             |
|--------------------------------|-------------|
| Behavioral Health              | \$1,624,297 |
| Refugee & Immigration Services | \$725,778   |
| Hoarding/ In-Home Support      | \$516,635   |
| Child Welfare                  | \$460,000   |
| Outreach & Case Management     | \$620,145   |
| Adult Day Services             | \$410,365   |
| Mission Outreach               | \$341,266   |

**TOTAL PROGRAM SERVICES: \$4,698,487**

### SUPPORT SERVICES

|                     |           |
|---------------------|-----------|
| Administration      | \$703,560 |
| Mission Advancement | \$474,190 |

**TOTAL SUPPORT SERVICES: \$1,177,750**

**TOTAL EXPENSES: \$ 5,876,236**

# THANK YOU CATHOLIC CHARITIES STAFF



## AGENCY LEADERSHIP

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### **Very Reverend David H. Reith**

Vicar for Catholic Charities  
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### **Colleen Schmidt**

Executive Assistant  
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*Thank you!*

For questions regarding Catholic Charities  
2021 Annual Report, please call 414-769-3536.

Donations may be mailed to:  
Catholic Charities  
P.O. Box 070912  
Milwaukee, WI 53207-0912

**DONATE ONLINE: CCMKE.ORG**

**FEDERAL TAX ID: 39-0806321**

**Catholic Charities of the Archdiocese of Milwaukee, Inc.**

To continue your legacy of caring for neighbors in need,  
remember Catholic Charities in your will, trust,  
or future financial plans.



Platinum  
Transparency  
**2022**

**Candid.**

Earning highest recognition  
with the 2022 Seal of Platinum  
Transparency from Guide-  
Star, Catholic Charities of the  
Archdiocese of Milwaukee is  
committed to accountability and  
transparency for our mission.





## MISSION

**Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.**

## VISION

**Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate, and effective human services.**

**CCMKE.ORG**

Member Catholic Charities USA

### **Adult Day Center**

1919 N. 60th St.  
Milwaukee, WI 53208  
414-771-6063

### **Beaver Dam Area Office**

St. Katharine Drexel Parish Center  
408 S. Spring St.  
Beaver Dam, WI 53916  
920-319-3770

### **Central Administrative Office**

3501 S. Lake Dr.  
P.O. Box 070912  
Milwaukee, WI 53207  
414-769-3400

### **Fond du Lac Area Office**

191 S. Main St.  
Fond du Lac, WI 54935  
920-923-2550

### **Kenosha Area Office**

St. Mark Parish  
7117 14th Ave  
Kenosha, WI 53143  
262-637-8888

### **Refugee & Immigration Services**

1233 S. 45th St.  
Milwaukee, WI 53214  
414-643-8570

### **Milwaukee Area Office**

2021 N. 60th St.  
Milwaukee, WI 53208  
414-771-2881

### **Racine Area Office**

800 Wisconsin Ave.  
Racine, WI 53403  
262-637-8888

### **Sheboygan Area Office**

503 Wisconsin Ave., Ste. 2  
Sheboygan, WI 53081  
920-458-5726

### **Walworth Area Office**

St. Patrick Parish  
107 W. Walworth St.  
Elkhorn, WI 53121  
262-637-8888

### **Waukesha Area Office**

717 N. East Ave.  
Waukesha, WI 53186  
262-547-2463

### **Washington County Office**

Family Promise Center  
724 Elm Street  
West Bend, WI 53095  
262-346-4700