



CATHOLIC
CHARITIES



A heart to *love*,
a *joy* to serve.

2022 ANNUAL REPORT



A LETTER FROM OUR LEADERS

Our Dear Sisters and Brothers,

It is with deepest gratitude for your extraordinary heart and generosity that we present you with this 2022 Annual Report from Catholic Charities of the Archdiocese of Milwaukee.

You are the Good Samaritan, part of a family where we believe in the dignity of every person, that each one of us is worthy and deserving of care and respect.

When others turn away from those in need, you turn toward them. While there is still suffering among our neighbors, our work is to provide comfort through charity.

We invite you to page through, read the stories of your neighbors, and see your compassion at work in each person's life. Thank you for serving with us, for those who need you most.

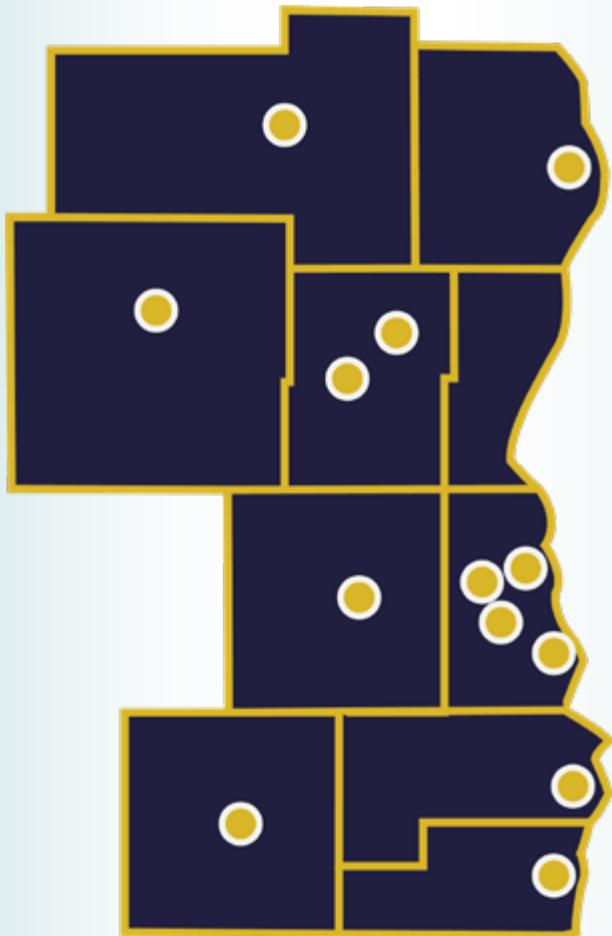


VERY REVEREND DAVID H. REITH
Vicar for Catholic Charities
Vicar General

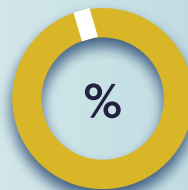
MOST REVEREND JEROME E. LISTECKY
Archbishop of Milwaukee
President, Catholic Charities



SERVING NEIGHBORS IN NEED IN TEN COUNTIES



46,719
PEOPLE POSITIVELY
IMPACTED



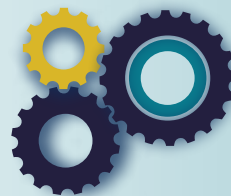
97%
LIVE AT OR BELOW
POVERTY LEVEL



286
VOLUNTEERS
IN 2022



10
SE WISCONSIN
COUNTIES SERVED



103
YEARS IN
OPERATION

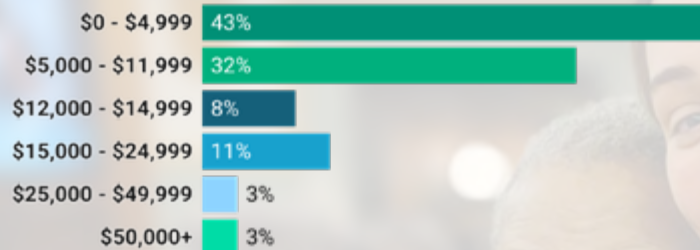


16,983
VOLUNTEER
HOURS

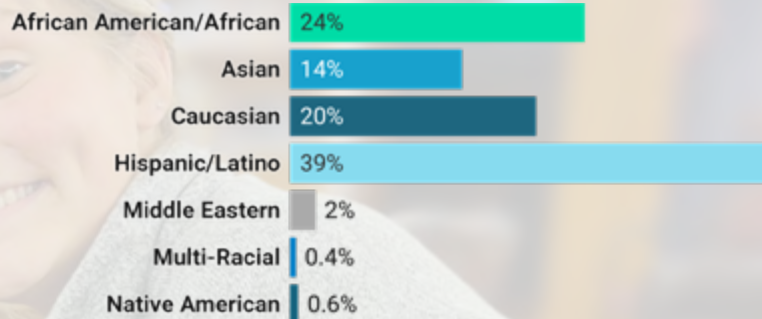
Front cover image:
Catholic Charities Pregnancy Support Worker, Erika and baby John.
Read more about John's adoption on page 6.

CATHOLIC CHARITIES SERVING NEIGHBORS IN NEED

Client Income



Client Ethnicity



Client Age



Community Counseling

Serving the mental health needs of people impacted by poverty, our team of therapists help individuals, couples, and families relieve the effects of emotional distress and trauma. Bilingual therapists at our offices specialize in serving the needs of the Spanish-speaking community. We are a State-certified outpatient clinic.



Anthony felt overwhelmingly distant from friends and family, and when he did spend time around people, he dreaded it. The thought of who he wanted to become was hazy, and he began to doubt his ability to grow toward his goals. Anthony was suffering from severe social anxiety and struggling with his self-identity. Seeking to make a change, he reached out to Catholic Charities' Community Counseling program.

Throughout his first few sessions with his Catholic Charities counselor, Anthony was remarkably quiet. Slowly, he started to tell more of his story, including personal challenges with low self-esteem, negative outside influences, and the stress he faces at home. Anthony and his therapist met weekly to elevate his self-confidence, and discussed goals and ambitions he could work toward. He found new interests in music and growing plants. He graduated from college with an Information Technology degree and started a full-time position after practicing mock interviews with his therapist.

Anthony's therapist is incredibly proud of him for continuing to accomplish the goals he established. The two look forward to their future sessions to catch up about activities that Anthony now has the confidence to pursue. A train ride to visit friends or an overnight professional convention are things Anthony now feels excited to do.

95% of people receiving counseling services reported that their life was better overall.

Supported Parenting

Parents who have intellectual disabilities develop positive parenting skills that will nurture the growth of their children and eliminate the risk of out-of-home placements with the guidance of family support workers. The program provides in-home mentoring and community advocacy services.



Daniela had little income when her son Jacob was born. An unhealthy relationship with Jacob's father made matters worse. She began to feel hopeless. Weighed down by a history of substance abuse and mental health issues, Daniela thought, *"How will I provide a healthy home for my growing son?"*

When Jacob was 3 weeks old, Daniela approached Catholic Charities Supported Parenting Program for help. At first, she felt overwhelmed by the process of goal setting. She shared her feelings of hopelessness and self-doubt with Sarah, Director of the Supported Parenting Program, who served as her family support worker. Daniela was exhausted from sleepless nights alone caring for Jacob.

With Sarah's help, she worked to prioritize goals, breaking each larger goal into more attainable steps. Daniela received counseling services from a Catholic Charities therapist to help alleviate her feelings of self-doubt and hopelessness. Sarah accompanied Daniela and Jacob to doctor's visits and provided essential education about childcare and parenting. When Daniela returned to work, Sarah helped complete paperwork for day care services and find access to childcare funding.

With consistent home visits, parenting education, role-modeling and compassionate support from her family support worker, Daniela built her self-esteem and confidence as a woman and a mother. She joyfully and lovingly provides care for her son Jacob, who continues to thrive.

100% of parents improved their caregiving and parenting skills.



**Pastor James at Catholic Charities
Adult Day Center on November 17, 2022**

James and his wife Bessie have been married for 54 years and have called southeastern Wisconsin home for over fifty years. The couple has dedicated much of their lives to serving people in their communities, sharing love and care with their neighbors.

During his 36-year career at A.O. Smith, James felt a calling to serve people in need. Bessie encouraged him to reach out to others in service and love. James soon became a pastor. He and Bessie became familiar faces to neighbors in need, and supportive friends to many in their community.

When he retired, Pastor James eagerly went back to school. After a two-year program in Human Services, he used his compassion and wisdom as a counselor to young men struggling with substance abuse. James impacted many lives through service, and many more with his loving presence.

In 2016, James was diagnosed with dementia. Before long, he needed more care than Bessie could provide at home. After one of our community partners referred James and Bessie to Catholic Charities Adult Day Center, he joined us in 2018.

James receives care from trained and experienced staff in a home away from home atmosphere that meets his health and socialization needs. Members of the Adult Day Center engage in daily exercise, activities, lunch and nutritious snacks, and personal care services, as well as crafts and games. Bessie enjoys much needed respite during the day and time to care for herself, while James has the confidence of returning home to his beloved Bessie each day.

Adult Day Services

Our Adult Day Center staff provide adults with special needs a healthy daytime environment and the opportunity to go home to family each evening. Members benefit from skilled and experienced staff, socialization, physical activity, and bathing services.

100% of our members feel connected
and safe in their environment.

Adoption Services

Assuring a successful future for the baby, our caring and compassionate staff work with both birth parents and adoptive families. Catholic Charities is a licensed Child Placing Agency in the State of Wisconsin for infant adoptions, stepparent adoptions, relative adoptions, and independent adoptions.

Brian, Anna, baby John, and Jessica



Jessica was feeling scared and unprepared when she discovered she was pregnant. The father was no longer in her life. “She thought she was going to go through this alone,” recalls Jen, Catholic Charities’ Director of Child Welfare Services who served as Jessica’s case manager.

Jessica was in her mid-30s and had several complicating health conditions that could lead to a high-risk pregnancy. One week before her due date, a social worker at a Milwaukee area hospital referred Jessica to Catholic Charities for Pregnancy Support Services. Jessica and Jen scheduled a day to meet within a week. Plans quickly changed. Jessica’s baby was on his way.

The first time they met, Jen was helping Jessica check in at the hospital. Jen stayed with Jessica until minutes before an emergency C-Section was underway. Through it all, the baby was Jessica’s No. 1 priority. The words “best interest” were said over and over. Every decision was made in the best interest of the baby. Above all, Jessica wanted to make sure her son would have a supportive and safe two-parent household.

That's when Anna and Brian came in. As a loving couple who always wanted to be parents, they felt like God led them to adoption — and thus to Catholic Charities.

A week after the baby was born, Jessica met with two couples who were waiting to adopt. Jessica was making the most loving decision for her baby, choosing his future family.

Jessica chose Anna and Brian to be her son's parents.

After his birth in May of 2022, the baby boy, who Jessica had been calling Beau, remained in the NICU for nearly a month. Throughout that time, he was almost never alone. During the day, Anna and Brian stayed by his side. By night, Jessica would spend hours holding him. Anna and Jessica exchanged text messages continuously.

Soon after, baby Beau went home with Anna and Brian. Jen helped Jessica through the legal process of terminating her parental rights. Catholic Charities Adoption Social Worker, Abby, visited monthly with Anna, Brian, and the baby to ensure he was adjusting well and meeting his milestones, and he was!

After six months, the adoption was finalized in court. Anna and Brian gave their son the name John Beau.

Jessica continues to spend time with John, who is growing into the most-smiley infant with the loving care of his parents, Anna and Brian.

100% of children placed with adoptive families show positive attachment and bonding during postplacement visits.



Refugee & Immigration Services

Licensed attorneys and trained staff offer southeastern Wisconsin's most comprehensive, experienced, and holistic nonprofit immigration services. We annually serve over 4,400 refugees, domestic violence victims, asylees and children by helping them both to obtain status and to navigate their new lives in the U.S.



Zarina is happy to be an American citizen. She is Rohingya and came to the U.S. as a refugee from Myanmar/Burma. For the first time she feels the freedom of being able to say, “This is my country. I can go anywhere now.”

When Zarina came to the U.S., learning the language and becoming a citizen were very important to her. She is a busy mom of four. There just wasn’t enough time to go to school between caring for her family, managing school for her children, and working outside the home.

Working closely with leaders of the refugee community, Catholic Charities understands the challenges that Zarina and others face to find time and transportation to participate in a traditional classroom setting. In response, Catholic Charities RIS program created a volunteer tutoring program that would be flexible to meet individual needs.

When Zarina began asking family and friends where she could find help to prepare for the U.S. citizenship test, she learned of volunteer tutors who could come to her home. That is when she met Kim who was a trained volunteer tutor through Catholic Charities RIS program. They were paired in January 2020. When the pandemic made virtual meetings necessary, Zarina and Kim were able to continue their lessons through WhatsApp. Zarina says that Kim would help to “push her through” and encourage her saying, “You can do it!” Zarina reached her goal of citizenship, and says, “I am thankful to her forever.”

534 refugee families supported in 2022 with community integration services, including citizenship tutoring.

Shida's two sons, Catholic Charities supported her through both pregnancies.



Shida remembered the love she felt and care she received through Catholic Charities during her first pregnancy. When she became pregnant again in her mid-30s, she reached out to Catholic Charities. Suffering from seizures, she had a high-risk pregnancy and knew our agency could support her through this difficult time.

During each weekly home visit, Shida wanted to know everything about the stages of development as her baby was growing and how to prepare for a natural childbirth. Her Catholic Charities Pregnancy and Parenting Support Worker, Erika, provided education, support, and advocacy to improve her chances for a healthy birth.

With Erika's help, Shida didn't miss a doctor's appointment. She also maintained a healthy diet during her pregnancy, making seizures less likely. Following her doctor's advice, she took vital measures to prevent pre-term labor.

In 2022, Shida delivered a beautiful baby boy, who continues to be doted on by his big brother. Shida is doing well and recently started a new job.

Erika continues her home visits and sees the loving care that Shida showers on her two boys.

100% of participants were educated about safe sleep, effects of smoking, and benefits of breastfeeding.

Pregnancy & Parenting Support

Increasing healthy birth outcomes among at-risk, low-income families, Pregnancy and Parenting Support staff provide prenatal care coordination and in-home education to improve parenting skills, nurturing skills, parent-child interactions, and connect families to community resources.

In-Home Support & Hoarding Intervention

Helping older adults and adults with disabilities live with greater dignity in their homes, In-Home Support Services provides light housekeeping and companionship. Identifying individuals with hoarding disorder, we have developed a hoarding intervention and treatment program to help individuals regain safety and well-being.



At 90 years old, Marles lives alone and shared that she often feels lonely. She has survived many of her friends and family, and her loving daughter Kelly lives in California. When Marles began to show signs of dementia, Kelly worried about her mother's safety and well-being.

In May of 2021, Marles was paired with a Catholic Charities homemaker, who keeps in close communication with Kelly. A typical home visit brings light housekeeping, meal preparation, laundry, other assistance, and warm conversation. Working alongside her homemaker, when she is able, brings Marles joy and renewed confidence in her independence.

One afternoon, the homemaker stopped by for her regularly scheduled appointment. She knocked at the door. Marles didn't answer. She knocked once more, waited, and there was no response. Catholic Charities staff immediately called Kelly.

Kelly asked the leasing office to let the homemaker in through the front door. Inside, she found Marles had fallen in the bathroom and was badly hurt. The homemaker rushed to Marles' side and called an ambulance. "Without Catholic Charities, my mom would have been hurt and alone for much longer. I am so grateful that they were there to help," Kelly said.

Marles is recovering well at the hospital and is preparing to return home. When she does return home, Catholic Charities will be there to welcome and care for her.

100% of participants improved
their sense of well-being.



When Claudia moved to southeastern Wisconsin with her husband and their five-year-old daughter, she was pregnant with her second child. Immersed in an unfamiliar place, a different culture, and a drastically different way of life, Claudia didn't know who to turn to for help. The family had no insurance and had not visited a doctor's office during her pregnancy. Claudia and her husband were uneasy. *"Where will we go when it's time for the baby to come?"* they thought.

She was referred to Nancy, a bilingual Outreach Case Manager at Catholic Charities. Although it was difficult to talk about her situation, it helped Claudia to speak with someone in her own language who listened to her story. First, Nancy began helping her find insurance coverage. Nancy and Claudia visited a clinic in the area that week and scheduled an appointment for the following Monday. During her appointment, to Claudia's surprise, the doctor said it would soon be time for her baby to be born.

That night at the hospital, her son Hugo was born.

In the months following Hugo's birth, Nancy continued supporting Claudia and her family. Catholic Charities provided baby clothes, a stroller, and other supplies. She is tremendously grateful for Nancy and Catholic Charities for the compassionate care and help she received.

100% of individuals and families felt listened to and supported by case managers.

Outreach & Case Management

By coordinating services and advocating for community support, bilingual case managers provide holistic solutions to meet immediate needs of our clients impacted by poverty who are in crisis. In 2022, 93% of those who contacted our case managers required basic needs, such as safe and stable housing.

CATHOLIC CHARITIES **SUPPORT & REVENUE**



Support & Revenue

GENERAL SUPPORT

Contributions, Grants & Bequests	\$3,200,275
United Way	\$655,631
Contributed Goods & Services	\$407,394
Special Events	\$79,837

DIOCESAN SUPPORT

Catholic Stewardship Appeal	\$1,250,000
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TOTAL SUPPORT: **\$5,593,137**

REVENUE

Program Revenue	\$772,517
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TOTAL REVENUE: **\$772,517**

TOTAL SUPPORT & REVENUE: **\$6,365,654**

*Unaudited Financial Results

CATHOLIC CHARITIES EXPENSES



Expenses

PROGRAM SERVICES

Community Counseling	\$1,590,217
Refugee & Immigration Services	\$910,162
Hoarding / In-Home Support	\$543,478
Child Welfare	\$530,887
Outreach & Case Management	\$700,041
Adult Day Services	\$410,365
Mission Outreach	\$388,417

TOTAL PROGRAM SERVICES: \$5,073,567

SUPPORT SERVICES

Administration	\$730,000
Mission Advancement	\$562,087

TOTAL SUPPORT SERVICES: \$1,292,087

TOTAL EXPENSES: \$6,365,654

THANK YOU **CATHOLIC CHARITIES STAFF**



AGENCY LEADERSHIP

Carla Alejo

Director of In-Home & Hoarding
Intervention and Treatment

Nate Braun

Director of Human Resources

Jessica Brandt

Parish Relations Coordinator

Ricardo Cisneros

Chief Operating Officer

Brandi Ellis

Director of Finance

Barbara Graham, JD

Director of Refugee & Immigration Services

Susan Howland

Director of Outreach & Case Management

Annette Jankowski

Director of Adult Day Services

Robert Kaisler

Director of Quality Services

Jennifer Layton, MSW, APSW

Director of Child Welfare Services

Sarah Matson, MS

Director of Supported Parenting

Laura Ramos, MS

Director of Community Counseling

Very Reverend David H. Reith

Vicar for Catholic Charities

Jackie Rekowski

Director of Mission Advancement

Colleen Schmidt

Executive Assistant

**TOP
WORK
PLACES
2022**

journal sentinel

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Thank you!

For questions regarding Catholic Charities
2022 Annual Report, please call 414-769-3524.

Donations may be mailed to:
Catholic Charities
P.O. Box 070912
Milwaukee, WI 53207-0912

DONATE ONLINE: CCMKE.ORG

FEDERAL TAX ID: 39-0806321

Catholic Charities of the Archdiocese of Milwaukee, Inc.

To continue your legacy of caring for neighbors in need,
remember Catholic Charities in your will,
trust, or future financial plans.

Platinum
Transparency
2023

Candid.

Charity
Navigator



★ FOUR-STAR ★



CATHOLIC CHARITIES





MISSION

Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.

VISION

Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate, and effective human services.

CCMKE.ORG

Member Catholic Charities USA

Adult Day Center

1919 N. 60th St.
Milwaukee, WI 53208
414-771-6063

Beaver Dam Area Office

St. Katharine Drexel Parish Center
408 S. Spring St.
Beaver Dam, WI 53916
920-319-3770

Central Administrative Office

P.O. Box 070912
Milwaukee, WI 53207-0912
414-769-3400

Fond du Lac Area Office

191 S. Main St.
Fond du Lac, WI 54935
920-923-2550

Kenosha Area Office

St. Mark Parish
7117 14th Ave
Kenosha, WI 53143
262-637-8888

Refugee & Immigration Services

1233 S. 45th St.
Milwaukee, WI 53214
414-643-8570

Milwaukee Area Office

2021 N. 60th St.
Milwaukee, WI 53208
414-771-2881

Racine Area Office

800 Wisconsin Ave.
Racine, WI 53403
262-637-8888

Sheboygan Area Office

503 Wisconsin Ave., Ste. 2
Sheboygan, WI 53081
920-458-5726

Walworth Area Office

St. Patrick Parish
107 W. Walworth St.
Elkhorn, WI 53121
262-637-8888

Waukesha Area Office

717 N. East Ave.
Waukesha, WI 53186
262-547-2463

Washington County Offices

724 Elm Street
West Bend, WI 53095
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Hartford, WI 53027
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